Fulfilling the University of Delaware’s vision through professional education, continuing studies and lifelong learning.

The University of Delaware’s Division of Professional and Continuing Studies (UDPCS) provides educational opportunities for anyone seeking to begin or complete their college career, enhance their professional skills or enrich their personal life. UDPCS also provides customized training and educational services to area businesses, organizations and professional associations.

As the adult and nontraditional learners’ portal to the University of Delaware, UDPCS impacts nearly 17,000 learners each year through UD credit courses and degree offerings, professional development courses, certificate programs, specialized conferences, workshops and lifelong learning member cooperatives throughout the state.

Through UDPCS, the University of Delaware extends its vast resources, research, technology and knowledge to the community, the region and the world and fulfills the University of Delaware’s vision of:

- Enhancing the success of our students
- Building an environment of inclusive excellence
- Investing in our intellectual and physical capital
- Strengthening interdisciplinary and global programs
- Fostering a spirit of innovation and entrepreneurship

“UD PCS is committed to the success of each learner, and values our contribution to fulfilling their aspirations.”

— Dr. Jim Broomall, Associate Vice Provost
In 2017, UD PCS impacted **16,910 learners**.

- **11,175** Credit Students
- **2,001** Noncredit Students
- **3,734** Osher Lifelong Learning Members

Credit, noncredit, and Osher enrollments:

- **3,174** Credit, Continuing Education, and Nonmatriculated Students
- **7,720** UD Online Students
- **281** Dual Enrollment Students

- **2,736** Osher Lifelong Learning Members in Wilmington
- **237** Osher Lifelong Learning Members in Dover
- **761** Osher Lifelong Learning Members in Lewes/Ocean View

- **236** Organizational Learning/Customized Education
- **895** Professional Development/Noncredit Programs
- **744** Conferences
- **126** Governor’s School for Excellence
Enhancing the success of our students

Extending the University of Delaware’s reach beyond traditional, full-time undergraduate students and graduate students, UD PCS engages learners from age 4 to 94 (and beyond). Offering various types of education programs to elementary, middle and high school students, adults 55 years old and older, and everyone in between, UD PCS is proud to be the nontraditional learners’ portal to the University of Delaware.

Focused on providing education opportunities that provide long-lasting value, UD PCS is keenly interested in enhancing the success of students. To help learners succeed both inside and outside the classroom, UD PCS offers reading skills programs, test preparation programs, and academic advisement and career exploration services.

Reading Skills Programs
As reading is a lifelong skill that directly impacts academic success, UD PCS offers grade-appropriate reading skills programs designed and taught by instructors from the Institute of Reading Development. Recognizing that learners’ needs evolve, UD PCS also offers speed reading and study skills programs to more advanced readers, including college students, business professionals, and retirees.

Test Preparation Programs
To help students succeed in taking standardized tests, UD PCS offers in-person and online preparation programs for the ACT, SAT, GMAT, GRE, and LSAT exams. UD PCS also assists career-focused learners with gaining professional certifications by providing CAPM®, PHR®, SPHR®, and PMP® test preparation programs.

Academic Advisement and Career Exploration Services
The UD PCS ACCESS Center provides free assistance to those interested in academic advisement, credit course registration, and career exploration. Advisors help new and returning students fulfill educational and career goals, choose courses and programs, gain admission or readmission into UD, and explore support services, including funding and scholarship services. During 2017, ACCESS team members advised students and community members through 1,016 appointments and 8,310 emails.

ACCESS counselors are available to guide students through their educational journey and help them meet their educational goals.
Building an environment of inclusive excellence

The University of Delaware Division of Professional and Continuing Studies is committed to diversity and inclusion in its services and programs. In partnership with the larger UD community, we work toward our common goal of making the University of Delaware a welcoming and inclusive institution.

2017 Diversity Summit

In continuing support of UD's goals for building an environment of inclusive excellence, UD PCS partnered with the Office of Equity and Inclusion in 2017 to plan, build, and host the inaugural Diversity Summit: Realizing Social Justice for a Better UD.

Geared toward UD employees who want to develop leadership skills, work more effectively with their colleagues, and share in conversations about social justice, equity and inclusion, the one-day Diversity Summit included participation from more than 200 UD staff members from 75 offices and departments.

During June 2017, UD PCS co-hosted a Diversity Summit for UD employees to address social justice issues throughout campus.

Members from our Osher Lifelong Learning Program took 917 courses from 34 subject areas in 4 locations across the state. Subjects included art, literature, history, music, science, and more.

200 UD staff members attended the Diversity Summit: Realizing Social Justice for a Better UD conference and engaged in conversations to lead our campus toward equity and inclusion.

Who are non-traditional students?

- **AGE (Noncredit)**
  - 18–24 11%
  - 25–34 24%
  - 35–44 26%
  - 45–54 26%
  - 55–64 12%
  - 65+ 1%

- **AGE (OLLI)**
  - 45–54 1%
  - 55–64 11%
  - 65+ 88%

- **GENDER**
  - Female 63%
  - Male 37%

- **EDUCATION**
  - High school 2%
  - Associate 1%
  - Some college 12%
  - Bachelor’s 37%
  - Master’s 33%
  - Doctorate 15%

- **ETHNICITY (Noncredit only)**
  - Asian 10%
  - African American 18%
  - Caucasian 63%
  - Hispanic 4%
  - Multi-racial 4%

- **INCOME (Noncredit only)**
  - <$25k 12%
  - $26–49k 15%
  - $50–74k 15%
  - $75–99k 11%
  - $100–124k 17%
  - $125k+ 30%
Investing in our intellectual and physical capital

**New Facility**
As part of a focused initiative to bring UD PCS team members closer together, the division relocated its offices to a bigger, more collaborative and more education-oriented facility in August 2016. Located on UD’s South Campus—in close proximity to the athletic and agricultural facilities, UDairy Creamery, and new STAR Campus Health Sciences Complex—UD PCS’ new space encompasses more than 10,000 square feet of usable space, including meeting rooms, the ACCESS Center, and two classrooms.

**New Talent**
Furthering our commitment to providing optimal education services to nontraditional learners, UD PCS also invested in division leadership talent in 2017. The division recruited and hired several team members, including a new manager of marketing and communications, assistant directors of program management and digital learning, and a manager of computing operations.

**New Insights**
UD PCS encourages nontraditional learners to invest in themselves through education—but the encouragement does not only apply to external clients. UD PCS also encourages staff members to invest in their education so they can provide better programming, services and outcomes. In 2017, 9 team members pursued undergraduate or graduate degrees, 3 completed UD PCS noncredit programs, and 45 attended professional development courses, seminars and conferences.

![Image of people in a meeting]

The new UD PCS facility on south campus includes space that can accommodate learners during business and evening hours.

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**$130,767** in scholarships and fee waivers were granted to students and employees in 2017.

**45** UD employees completed Professional and Continuing Studies programs in 2017.

**9** UD PCS team members pursued undergraduate or graduate degrees in 2017.
Strengthening interdisciplinary and global programs

Leveraging technology for better healthcare

In 2017 UD PCS continued offering innovative healthcare programs that help industry professionals solve real-world issues through the use of technology. Through the Advanced Telehealth Coordinator program, UD PCS provided the foundations of telehealth for participants interested in delivering patient care to under-served populations or for participants interested in providing innovative ways to meet the demands of an aging population, reduce inappropriate use of emergency departments, and prevent hospital readmissions.

Aligning engineering and scientific skills with business administration

In partnership with UD’s College of Engineering, UD PCS hosted an intensive workshop that helped engineers and scientists gain the fundamental business and management skills necessary to effectively lead organizations and personnel. The workshop focused on relevant case studies and projects with emphasis on practical, immediately applicable skills and techniques.

Educating global audiences

For the 8th consecutive year, participants from around the world attended the Emergency Poultry Disease Response Certificate program, sponsored by the U.S. Department of Agriculture Animal and Plant Health Inspection Service (USDA-APHIS) in conjunction with UD’s Division of Professional and Continuing Studies. The various groups worked with the College of Agriculture and Natural Resources and the Avian Biosciences Center (ABC) to help increase national and international emergency poultry disease response capability.

Noncredit courses and programs were taken by learners in 19 countries across six continents.

Diverse Program Offerings

- Arts
- Business
- Healthcare
- History
- Humanities
- International Studies
- IT & Computer
- Languages
- Legal
- Literature
- Philosophy
- Religion
- Safety
Fostering a spirit of innovation and entrepreneurship

Intent on providing short-term education programs that provide long-lasting value, UD PCS team members continually research innovative topics that meet the real-world, career-focused demands of nontraditional learners.

By partnering with various UD colleges and industry leaders in business, healthcare, IT, law, and occupational safety, UD PCS offers leading-edge courses, seminars, and conferences. From the Analytics: Optimizing Big Data Certificate to the Population Health Informatics for Healthcare Leaders seminar, UD PCS programs help learners thrive in the present while preparing for the future.

Entrepreneurship-minded learners also seek guidance and education from UD PCS programs. The Personal Fitness Trainer course helps fitness enthusiasts start or grow training businesses by earning certified personal trainer credentials, and several UD PCS-sponsored conferences enable owners of medical practices to gain additional knowledge and skills to better serve their clients. Held annually in conjunction with high-profile healthcare organizations and UD partners, the Continuing Dental Education Summer Symposium, the Eastern Shore Medical Symposium, and the Medical Aspects of Sports Seminar demonstrate UD PCS’ commitment to entrepreneurship and professional development.

Students participate in sports taping during the Medical Aspects of Sports Seminar in February 2017.