Short-term
COMMITMENT

Long-term
BENEFITS

BUSINESS, IT & DRONE EDUCATION
ENGINEERING & SCIENCE
HEALTHCARE & HEALTH SCIENCES
LAW | PRE-COLLEGE
SAFETY | TEST PREP

Looking to devise a plan to communicate with workers who may not be in front of computers every day, Thonnia Lee enrolled in Fundamentals of Social Media Marketing and Advanced Social Media Marketing for Business. Read her story on page 6.
What can UD do for you?

In this issue...

1. ACADEMIC ADVISEMENT AND CAREER COUNSELING (ACCESS CENTER)
2. PROFESSIONAL DEVELOPMENT PROGRAMS
   3. Business/IT/Drone
   9. Education
   10. Engineering & Science
   11. Healthcare/Health Sciences
   19. Law
   20. Pre-College Programs
   22. Safety
   25. Test Prep

16. PROGRAMS-AT-A-GLANCE
   Pullout grid for quick course schedules and details.

26. UD ONLINE

32. OSher LIFELONG LEARNING INSTITUTE (OLLI)

NEW PROGRAMS FOR SPRING

<table>
<thead>
<tr>
<th>Program</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>Web Developer Coding Bootcamp</td>
<td>4</td>
</tr>
<tr>
<td>Paralegal Institute</td>
<td>19</td>
</tr>
<tr>
<td>Microsoft Excel</td>
<td>4</td>
</tr>
<tr>
<td>Safety Leadership &amp; Planning</td>
<td>23</td>
</tr>
</tbody>
</table>

The University of Delaware’s Division of Professional and Continuing Studies (UD PCS) provides educational opportunities for anyone seeking to begin or complete their college career, enhance their professional skills or enrich their personal life. UD PCS also provides customized training and educational services to area businesses, organizations and professional associations.

As the adult and nontraditional learners’ portal to the University of Delaware, UD PCS impacts thousands of students each year through UD credit courses and degree offerings, professional development courses, certificate programs, specialized conferences, workshops and lifelong learning member cooperatives throughout the state.

Through UD PCS, the University of Delaware extends its vast resources, research, technology and knowledge to the community, the region and the world. UD PCS provides:

- Academic advisement and career counseling
- Credit courses and degree completion
- Customized learning and community partnerships
- Lifelong learning opportunities
- Pre-college programs
- Professional development programs and courses
- Online learning opportunities through UD Online
The ACCESS Center: Academic Advisement, Credit Registration and Career Counseling

The ACCESS Center provides free academic advisement, career exploration and counseling, and credit registration assistance. Advisors are available to help you achieve your educational and career goals.

ACCESS Center services and resources include:

• Academic advisement for first-time or returning students in choosing a University of Delaware program, including assistance with course selection and registration.
• Career exploration and counseling, including administration of career inventories.
• Unofficial transcript evaluation and curriculum review for prospective transfer students.
• Information and assistance with the University's admission and readmission processes.
• Information regarding UD resources and student services.
• Information on University policies and procedures.

Explore your options! In-person and phone appointments are available. Contact the ACCESS Center for an appointment.

UD Professional & Continuing Studies ACCESS Center
501 South College Avenue, Newark, DE 19716
Phone: 302-831-8843 • Fax: 302-831-2789
access-advice@udel.edu • pcs.udel.edu/access
Office hours: Mon., Tues., Fri., 8 a.m.–5 p.m.; Wed., Thurs., 8 a.m.–8 p.m.

Online career seminar series—Power Up Your Career

Special career- and personal branding-focused seminars are available to students enrolled in Professional and Continuing Studies (PCS) noncredit programs, as well as veterans and active military members, at no additional charge. Seminars are also available to those not enrolled in PCS programs for a $50 fee, which includes all sessions. The following seminars are offered online, 6–7:30 p.m. every other Monday from Feb. 4 to June 10.

• Mindset Management
• Surviving and Thriving in the New Skills Economy
• How to Find the Right Job Fit for Me
• How to Negotiate the Right Salary for the Job
• Five Ways to Open Your World to New Possibilities
• Laid Off: Now What?
• Inspiration, Motivation and Relationship Building
• Communicating Through Conflict
• Age 50+ in the Workplace
• Your Boss is not Your Parent: How to Be Viewed as the “Best Boss” or “Best Employee”

See pcs.udel.edu/power-up for more information.

Credit courses and degree completion

Whether you are a high school student seeking the challenge of college coursework, an adult seeking to start or complete a degree, or someone interested in taking individual courses for personal, educational or professional enrichment, you may take courses at the University of Delaware as a Continuing Education, non-admitted student. You do not have to be officially admitted to the University to get started. As long as you meet the course prerequisites, many University courses are available to Continuing Education students on a space-available basis. A wide variety of courses are offered in the evening and online.

Spring courses begin Monday, February 11, 2019.
Ready to search for a course? Visit udel.edu/courses.
Ready to register? Visit pcs.udel.edu/registration.

Over-60 tuition-free programs for matriculated Delaware residents

If you are a Delaware resident age 60 or older, you may pursue a University of Delaware degree without paying tuition. You must apply and be accepted (matriculated) to qualify. Visit pcs.udel.edu/60-tuition-free-degree.

Need more information? Contact the Professional and Continuing Studies ACCESS Center at access-advice@udel.edu or 302-831-8843.

pcs.udel.edu • 302-831-7600 (Noncredit inquiries) • 302-831-8843 (Credit inquiries/advisement)
Customized learning and community partnerships

The University of Delaware provides customized programs designed to help your business or organization achieve its training and employee development goals. Professional coaching, executive education and customized training programs are tailored to your organization’s needs and can be delivered online, on-site or on campus.

Customized training

We design and deliver customized training and executive education programs that meet the specific needs of your organization. We utilize the advanced expertise and experience of University of Delaware faculty and external subject matter experts to provide exceptional learning opportunities for your team.

Comprehensive instructional design and course delivery solutions

Our strong knowledge of instructional design techniques, technology applications and adult learning styles enable our educators to produce and deliver classroom-based and online programs tailored to your needs.

Professional executive coaching

We help organizations develop employee strengths, address challenges, improve productivity and increase job satisfaction. We will design new or enhance your existing coaching programs, including executive-level services.

Benefits to your organization

Outsourcing your organization’s professional development to UD enables your employees to focus their efforts on core business issues that affect your bottom line.

Other benefits include:
- Strengthening your workforce through proven leadership programs.
- Optimizing work processes with project management and occupational safety programs.
- Improving relationships through diversity, teamwork and communications programs.

Lifelong learning opportunities

The University of Delaware hosts Osher Lifelong Learning Institute (OLLI) programs in Dover, Lewes, Ocean View and Wilmington for adults 50+ to enjoy classes, teach, exchange ideas and travel together. These volunteer-based academic cooperatives offer more than 970 courses each year, with no grades or exams and no educational prerequisites. See page 32 for details.

Professional development programs and courses

UD PCS offers a variety of ways for you to build your credentials and move ahead in your career. Certificate programs, seminars, conferences and short courses provide you with practical knowledge and skills as well as resume-building credentials. Our faculty and adjunct instructors combine strong academic backgrounds with extensive real-world experience. Programs include:

- Engineering and Science—Management Essentials for Engineers and Scientists
- Healthcare—Advanced Telehealth Coordinator, Clinical Sleep Health and Education, Clinical Trials Management, Healthcare Risk Management, Nursing Home Administration Regulations, RN Refresher
- Law—Paralegal, Advanced Paralegal Seminar Series, LSAT Prep
- Pre-College—UD Dual Enrollment, SAT/ACT Prep, Reading/Speed Reading
- Safety—COSS (Certified Occupational Safety Specialist), COSM (Certificate for Occupational Safety Managers), Safe Supervisor, Safety Leadership and Planning
- Test Preparation—ACT, GMAT, GRE, LSAT, Praxis, SAT, PMP®, CAPM®, aPHR™

See pages 3–25 for complete program listings.

Online learning opportunities through UD Online

More than 240 University of Delaware credit courses—as well as 26 degree programs, certificate programs or professional development programs—are offered online, and more are developed every year. Ranging from an online Associate in Arts to an online MBA or M.S. in mechanical engineering, online programs from the University of Delaware are ideal solutions for students and professionals seeking to advance their education while accommodating their busy schedules. See pages 26–29 for program listings.

pcs.udel.edu • 302-831-7600 (Noncredit inquiries) • 302-831-8843 (Credit inquiries/advisement)
Business/IT/Drone programs

CERTIFICATE PROGRAM | IN-CLASS

Analytics: Optimizing Big Data Certificate

Use data-supported solutions for improving business performance

In today’s business world, data is easier than ever to collect and store. But it’s the analysis of the volume, velocity and variety of big data that provides managers with knowledge that can be translated into effective decision-making and improved business performance. This certificate program brings together statistics, analysis and both written and oral communication skills through an applied approach, providing participants with the tools to join the rapidly growing data analytics field.

WHO SHOULD PARTICIPATE?
• Business, marketing and operations managers
• Data analysts or professionals in any field who deal with large amounts of data
• Financial industry professionals

SCHEDULE: Thursdays, February 14–May 23, 2019, 6–9:15 p.m.

LOCATION: Arsht Hall, 2700 Pennsylvania Ave., Wilmington, Del.

PRICE: $2,895, course materials included. Discounts and financial assistance options available.

pcs.udel.edu/data

CERTIFICATE PROGRAM | IN-CLASS

Business Analysis Certificate

Bridging the business/IT divide

A business analyst bridges the “understanding gap” between an organization and its technology, functioning as a type of translator who converts business needs into measurable IT requirements and solutions. To succeed in this role, the business analyst must have a broad range of business, technical and interpersonal skills, including being able to effectively write and review detailed functional specifications as well as develop and test systems based on those requirements.

WHO SHOULD PARTICIPATE?
• IT professionals new to business analysis
• Employees currently working in or interested in moving to a position in which business analysis skills would be useful

SCHEDULE:
Business Analysis Module 3: Requirements Analysis and Design Definition. Tuesday, April 16 and Wednesday, April 17, 2019.

All classes are scheduled from 9 a.m. to 4 p.m.

LOCATION: 501 South College Ave., Newark, Del.

PRICE: $995 per module; course materials and daily lunch included. Discounts and financial assistance options available.

Save $600 and become eligible to earn a University of Delaware Certificate of Completion by registering for all four of our Business Analysis modules at the same time. Offered at a bundled rate of $3,380, this equates to more than a 15 percent discount versus registering for each module individually.

pcs.udel.edu/business-analysis

CERTIFICATE PROGRAM | HYBRID-ONLINE

Business Essentials Certificate

Undergraduate credit certificate program focused on business essentials for non-business professionals. See page 26.
CERTIFICATE PROGRAM | HYBRID-ONLINE

Business Process Optimization Using Lean Six Sigma

Be the problem solver for your organization

All business processes must be under continuous scrutiny to keep them competitive, and an organization needs a highly-skilled team of process improvement professionals to keep their processes at peak performance levels. This means very low defect rates, the lowest possible cost of production or service delivery, highly predictable performance on an everyday basis and the ability to deliver exactly what customers want. Mastering Six Sigma techniques can be the key to an organization’s success at achieving these goals.

This program presents both the problem-solving form of Six Sigma (the Define, Measure, Analyze, Improve and Control [DMAIC] model) and Lean methodology to give students a comprehensive set of skills and tools.

WHO SHOULD PARTICIPATE?
• Anyone who wants to continuously improve work processes
• Quality managers
• Statistical analysts
• Project managers
• Business analysts

SCHEDULE: Saturday, February 23, 2019, and Wednesdays, February 27–May 29, 2019 (This program meets for one all-day Saturday session followed by virtual and in-person class meetings on Thursday evenings.)

LOCATION: Five in-class sessions at Arsht Hall, 2700 Pennsylvania Ave., Wilmington, Del., and nine virtual sessions.

PRICE: $2,295, textbooks included. Discounts and financial assistance options available.

pcs.udel.edu/sixsigma

NEW! Coding Bootcamps—.NET/C# or Java

Step up to a coding career!

Coding bootcamps put you on a fast track to a programming career. By receiving immersive training on a compressed schedule, you can speed your way to project-ready skills. Not everyone can reserve three or more months for nonstop training, so UD PCS, in conjunction with The Software Guild, offers Coding Bootcamp Badges. We help you master .NET/C# or Java—one skill set at a time. Our Coding Bootcamp Badges offer an affordable, flexible way to learn software development. Learn in stages, when you want, and where you want.

WHO SHOULD PARTICIPATE?
• Recent college graduates
• Professionals embarking on a new career
• Gamers
• Problem-solvers

SCHEDULE: Classes start monthly.

LOCATION: Online

PRICE: $10,000 for all four badges, or $2,000 to $3,000 per badge

pcs.udel.edu/coding-bootcamp

ONLINE

NEW! MICROSOFT® EXCEL

Regardless of what you do in an office, there is a good chance you need to be proficient in the use of Microsoft Excel. With more than 2 million employment postings in 2016 requiring Excel ability, it was the year’s most in-demand occupational skill. The software’s broad range of applications can be utilized for everything from simple number-crunching to complex business decisions. Our new one-day foundational and advanced classes are designed to equip you with the skills needed in today’s job market.

COURSE | IN CLASS

Microsoft® Excel Essentials

Gain the foundational skill set needed to navigate throughout the Microsoft Excel application with confidence and acquire familiarity with Excel’s data management capabilities. Learn to summarize datasets and prepare a workbook for distribution on a professional level.

WHO SHOULD PARTICIPATE?
• Students, recent graduates, and other job seekers who are looking to add marketable skills to their resumes
• Anyone wishing to learn the fundamental operations of Excel

SCHEDULE: Saturday, April 27, 2019, 8:30 a.m.–4:30 p.m.

LOCATION: UD PCS Testing Center, 850 Library Ave., Suite #200, Newark, Del.

PRICE: $275, course materials included.

pcs.udel.edu/ms-excel

COURSE | IN-CLASS

Microsoft® Excel Advanced Concepts

Gain the skill set needed to work with complex datasets using advanced functions and formulas in Microsoft Excel. Learn to present data insights using advanced charting techniques, set up forms for collaborative workplace projects, and prepare interactive pivot tables for distribution on a professional level.

pcs.udel.edu  •  302-831-7600 (Noncredit inquiries)  •  302-831-8843 (Credit inquiries/advisement)
WHO SHOULD PARTICIPATE?
• Students, recent graduates, and other job seekers with Excel skills who wish to learn advanced Excel concepts

SCHEDULE: Saturday, May 11, 2019, 8:30 a.m.–4:30 p.m.
LOCATION: UD PCS Testing Center, 850 Library Ave., Suite #200, Newark, Del.
PRICE: $275, course materials included.

pcs.udel.edu/ms-excel

DEGREE | ONLINE

Master of Business Administration (MBA)
Earn an online MBA in as few as 16 months. See page 26.

DEGREE | ONLINE

Master of Public Administration (MPA)
Interdisciplinary graduate degree focused on effective management in government, nonprofit and private sectors. See page 29.

DEGREE | ONLINE

Master of Science in Applied Statistics (M.S.)
Online graduate degree program covering applied and theoretical statistics and data analytics. See page 26.

DEGREE | ONLINE

Master of Science in International Business (M.S.)
Online graduate degree program focused on preparing professionals for leadership in international business. See page 27.

COURSE | IN-CLASS

New! Design Thinking Workshop
Apply human-centered techniques to solve problems in a creative and innovative way
Design thinking is an iterative process in which we seek to understand the user, challenge assumptions and redefine problems in an attempt to identify alternative strategies and solutions that might not be instantly apparent with our initial level of understanding. At the same time, design thinking provides a solution-based approach to solving problems. It is a way of thinking and working as well as a collection of hands-on methods. Immersing yourself in the value of design thinking with this two-day workshop that covers the framework, mindsets and techniques you can use to achieve superior solutions to the problems of your business. Gain hands-on experience with the tools and templates via a real design thinking challenge that focuses on user experience.

WHO SHOULD PARTICIPATE?
• Project managers
• Business analysts
• Customer experience leaders
• IT and solution designers
• Operational excellence and Lean Six Sigma personnel
• Change managers
• Innovators
• Marketing managers
• Sales managers
• Business managers

SCHEDULE: Wednesday, May 8 and Thursday, May 9, 2019, 8:30 a.m.–4:30 p.m.
LOCATION: 501 South College Ave., Newark, Del.
PRICE: $1,495

PCS.UDEL.EDU/DESIGN-THINKING

PROFESSIONAL DRONE PILOT TRAINING ACADEMY
The UD PCS drone training programs provide in-demand, multifaceted training at the best possible value. Our high-demand drone training offerings provide comprehensive unmanned aerial systems (UAS) training to drone novices and advanced users alike. Whether you are a beginner who is seeking FAA Part 107 pilot certification, an advanced pilot responsible for lifesaving tactical missions, or an engineer looking for more efficient surveying and inspection techniques, we have a course that fits your needs and skill level. Designed to be completed over a single weekend, the courses provide industry-leading instruction and features highly qualified UAS experts with extensive flight experience in practical applications.

Professional Drone Pilot Training programs are conducted by FAA-licensed unmanned aircraft pilots from Adam Ringle Consulting (ARC), a Delaware-based industry leader in UAS training. Training program content is provided by ARC.

FOUNDATION CLASSES

COURSE | IN-CLASS

Professional Drone Pilot: Ground School and FAA Part 107 Test Prep
Are you certified?
Legally flying a drone for commercial use requires an FAA Part 107 remote pilot certificate. During this intensive course, flight instructors provide comprehensive classroom training and prepare drone pilots for the Federal Aviation Administration’s airman knowledge test, which must be passed to earn the certificate. Topics include regulations, airspace, weather, loading and performance, and operations.

SCHEDULE: Saturday, February 2 and Sunday, February 3, 2019, 8:30 a.m.–5 p.m.
LOCATION: 501 S. College Ave., Newark, Del.
PRICE: $395

PCS.UDEL.EDU/DRONES

pcs.udel.edu | 302-831-7600 (Noncredit inquiries) | 302-831-8843 (Credit inquiries/advisement)
**Fundamentals and advanced classes offered**

As director of internal corporate communications for a team that is responsible for interacting with 5,000 employees in different parts of the United States, Thonnia Lee was interested in devising a plan to communicate with workers who may not be in front of computers every day. When Lee became aware of new social media marketing programs offered by the University of Delaware’s Division of Professional and Continuing Studies (UD PCS), she was eager to investigate solutions to her challenge by enrolling in both courses: Fundamentals of Social Media Marketing and Advanced Social Media Marketing for Business.

“I wanted to explore social media to figure out how to communicate effectively with employees who are mobile because everybody has a smartphone with Facebook on it,” said Lee. “I was looking to get a lay of the land to better understand what the risks and rewards are, expand my knowledge, and see what professionals in that arena think.”

The fundamentals class focuses on leveraging a variety of social media platforms to build and extend awareness, increase visibility, converse with prospects and customers, cultivate brand ambassadors, gain market share, and support organizational goals. The advanced class digs deeper by researching, planning, developing, integrating and executing comprehensive social media marketing strategies, integrated campaigns, targeted content and paid placement, and then measuring success.

**Variety of platforms covered**

“Who knew there were so many aspects of social media marketing?” said Lee. “Being exposed to all of the social communications options is changing how businesses are communicating with their customers and their employees, and these courses have taught me a new way of thinking.”

While Lee was well-versed in Facebook, she welcomed the opportunity to learn about more platforms, such as Twitter, LinkedIn, Instagram, SnapChat, YouTube and Pinterest. She said she was given a strong foundation to understand the benefit of social media for communicating with employees and confirmed she is on the right path.

“I learned that you have to stay engaged at all times,” said Lee. “You can’t decide you are going to pay attention to Twitter this week but ignore Facebook. You really have to look at all of the platforms to keep up with what folks are saying so whatever you are sharing or mentioning doesn’t seem out of touch, out of date and out of tune with the rest of that particular world. Timing, language, imagery and frequency all matter.”

**Grade-free format**

Lee, who began her career in the newspaper industry before transitioning to higher education and then corporate communications, had been out of school for a long time but was able to make a smooth return to the classroom thanks to the low-pressure, grade-free format of the noncredit classes.

“I walked away with tools that are going to benefit me but didn’t feel so stressed because I needed to have a certain grade on a test,” said Lee. “As long as you are engaged and attempting to participate, you are going to learn something that is going to benefit others.”

Lee also welcomed the hybrid format that consisted of face-to-face meetings at UD’s Arsht Hall in Wilmington and online sessions. Along with the flexibility of being able to attend class from anywhere, she was able to utilize the same technology she was learning about. Beginning this year, Advanced Social Media Marketing for Business is being conducted completely online.
**Professional Drone Pilot: Foundations of Flight**

Ready to fly your drone?

Learn the basics of flying small unmanned aircraft systems (UAS). Topics include: familiarization with various aircraft and system components, basic flight planning, safe flight deck setup and operations, basic flight maneuvers, emergency procedures, autonomous flight mode options, multi-aircraft mission design, and effective programmatic record keeping. Students will become familiar with and receive individual hands-on flight time with a variety of aircraft systems, such as the DJI Mavic, DJI Phantom 4 Pro and DJI Inspire 1.

**SCHEDULE:** Saturday and Sunday, 8:30 a.m.–5 p.m., March 2 and March 3 OR May 4 and May 5, 2019

**LOCATION:** Arsh Hall, 2700 Pennsylvania Ave., Wilmington, Del.

**PRICE:** $995

**INTERMEDIATE CLASSES**

**Professional Drone Pilot: Introduction to Aerial Mapping and Inspection**

Learn the basics of performing industrial inspections and aerial mapping utilizing small unmanned aircraft systems (sUAS). Topics include familiarization with various imaging payloads, inspection reporting, basic flight planning, safe flight deck setup and operations, basic inspection skills with both visual and thermal imaging solutions, various mapping applications, and basic thermography skills. Students will become familiar with and receive individual hands-on flight time with a variety of aircraft systems, such as the DJI Mavic, DJI Phantom 4 Pro, DJI Inspire 1 and DJI Matrice 200.

**SCHEDULE:** Saturday, April 27 and Sunday, April 28, 2019, 8:30 a.m.–5 p.m.

**LOCATION:** Arsh Hall, 2700 Pennsylvania Ave., Wilmington, Del.

**PRICE:** $1,495

**New! Professional Drone Pilot: Introduction to Aerial Imaging**

Learn the basics of capturing stunning images from above using unmanned aerial systems (UAS). Topics include familiarization with various aerial imaging systems and components, UAS imaging settings, basic photography and videography skills, as well as basic UAS flight planning and safe flight operations. Students will become familiar with and receive individual hands-on flight time with a variety of aircraft systems, such as the DJI Mavic, DJI Phantom 4 Pro, DJI Inspire 1 and DJI Matrice 200 series.

**SCHEDULE:** Saturday, May 11, 2019, 8:30 a.m.–5 p.m.

**LOCATION:** Arsh Hall, 2700 Pennsylvania Ave., Wilmington, Del.

**PRICE:** $595

pcs.udel.edu/drones

**Project Management Certificate**

Learn project management best practices and theories

Successful companies and organizations in every sector use project management to achieve breakthrough results. The powerful and versatile tools of project management are transferable to any work environment and can be used to manage any project.

This new curriculum applies PMBOK® (A Guide to the Project Management Body of Knowledge®) Sixth Edition principles as well as the new Agile Practice Guide with its focus on change management to assist you in attaining the Project Management Institute’s (PMI®) Project Management Professional (PMP®) designation.

**WHO SHOULD PARTICIPATE?**

- Newly promoted or aspiring project managers
- Experienced project leaders interested in achieving the next level of management skills

**SCHEDULE/LOCATIONS:**

Newark: Tuesdays, February 19–May 21, 2019, 6–9:15 p.m., 501 South College Ave., Newark, Del.

Wilmington: Wednesdays, February 13–May 15, 2019, 6–9:15 p.m., Arsht Hall, 2700 Pennsylvania Ave., Wilmington, Del.

**PRICE:** $2,595, textbooks included. Discounts and financial assistance options available.

This certificate is a great starting point for attaining the Project Management Institute’s (PMI®) Project Management Professional (PMP®) designation. This program meets the education requirement for the Project Management Institute (PMI®) credential. The University of Delaware is a Registered Education Provider with the Project Management Institute (PMI®). The PMI Registered Education Provider logo is a registered mark of the Project Management Institute, Inc.

pcs.udel.edu/project

**PMP®/CAPM® Exam Prep: Project Management Professional® (PMP)/Certified Associate in Project Management® (CAPM) Exam Prep**

An intensive two-day combined exam preparation course concentrating on preparation for two levels of Project Management Institute (PMI®) certifications:

- Certified Associate in Project Management (CAPM®) examination
- Project Management Professional (PMP®) examination

Focus is on the knowledge areas documented in the PMI® A Guide to the Project Management Body of Knowledge, Sixth Edition and the Agile Practice Guide.

(Continued on next page.)
CERTIFICATE PROGRAM | ONLINE

**Advanced Social Media Marketing for Business Certificate**

In today’s digital world, brands, businesses and organizations are turning to social media for advertising, customer service, human resources, market research, revenue growth and more. There are audiences to be engaged, communities to be managed, influencers and advocates to be guided, content to create, ad strategies to be developed, profiles to be optimized, and an assorted laundry list of daily tasks that need to be addressed.

With tools like Facebook, Twitter, LinkedIn, Instagram, Snapchat, YouTube, Pinterest, Swarm, Tumblr, Houzz and Yelp, the social landscape continues to rapidly evolve. Organizations are looking to leverage these social media platforms as powerful additions and alternatives to traditional marketing.

Taught by distinguished social media marketing expert Nancy Dibert, UD’s Advanced Social Media Marketing for Business Certificate course teaches students with fundamental to mid-level social media marketing skills to effectively and successfully leverage the power of social media to support organizational goals.

By working in teams with nonprofit organizations, students get in-depth, hands-on experience to research, plan, develop, integrate, execute and analyze the outcomes of comprehensive social media marketing strategies, integrated campaigns, targeted content and paid placement.

Students master skills to drive engagement through targeted, innovative social media marketing campaigns, gaining firsthand experience with industry standard tools such as Sprout Social and Rival IQ. Class members learn methodologies for creating, executing and evaluating goal-oriented social media marketing strategies across multiple social media platforms.

Classes include online lectures, multimedia demonstrations, detailed content and examples, case studies, open online discussions, and testimonials from businesses successfully using social media marketing.

**WHO SHOULD PARTICIPATE?**
- Aspiring and current social media managers
- Marketing and communication professionals
- Consultants
- Nonprofit employees and volunteers
- Business owners
- Anyone looking to start a social media marketing business

**SCHEDULE:** February 4–May 19, 2019 (self-paced online course with some scheduled assignments and deadlines)

**LOCATION:** Online sessions

**PRICE:** $3,495. Discounts and financial assistance options available.

[pcs.udel.edu/socialmedia](https://pcs.udel.edu/socialmedia)

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**Fundamentals of Social Media Marketing Certificate**

Learn to leverage seven social media platforms to:
- Build and extend brand awareness
- Increase visibility
- Converse with prospects and customers
- Cultivate brand ambassadors
- Gain market share
- Support organizational goals

Social media platforms covered:
- Instagram
- YouTube
- Facebook
- Pinterest
- Snapchat
- Twitter
- LinkedIn

**WHO SHOULD PARTICIPATE?**
- Marketing professionals
- Individuals looking to use social media for business
- Consultants
- Communication professionals
- Nonprofit employees and volunteers
- Business owners
- Recent college graduates

**SCHEDULE:** Wednesdays, March 13–May 1, 2019, 6–9:15 p.m.

**LOCATION:** Four in-class sessions at Arsht Hall, 2700 Pennsylvania Ave., Wilmington, Del., in addition to four virtual/online sessions.

**PRICE:** $995. Discounts and financial assistance options available. Register early! Class fills quickly!

[pcs.udel.edu/socialmedia](https://pcs.udel.edu/socialmedia)
Education programs

DEGREE | HYBRID-ONLINE

Master of Arts in Economics and Entrepreneurship for Educators

Hybrid/online graduate program preparing educators teaching economic, entrepreneurial and financial literacy. See page 27.

DEGREE | ONLINE

Master of Education in Teacher Leadership

Online graduate degree program focused on equipping teachers to be leaders in the classrooms and in their schools. See page 27.

DEGREE | ONLINE

Master of Education in Exceptional Children and Youth (M.Ed.)

Online graduate degree program preparing teachers to meet the academic, social and behavioral needs of students with exceptional learning needs across all grade levels. See page 27.

DEGREE | ONLINE

Master of Education in Literacy (M.Ed.)

Online graduate degree program preparing teachers for certification and career opportunities as reading or literacy specialists in their schools and districts. See page 27.

COURSE | IN-CLASS

Alternative Routes to Teacher Certification (ARTC)

ARTC offers an alternative route to traditional teacher certification in Delaware. Through ARTC, qualified individuals complete certification requirements while employed as full-time teachers, through education coursework and intensive, school-based supervision and mentoring. For details, see artc.udel.edu.

COURSE | LIVE-ONLINE

NEW! Praxis Core Live-Online Test Prep

The Praxis Core Test Prep Live-Online courses (Core Math 5732 and Core Reading and Writing 5712/5722) are designed to help you improve your skills, confidence and score, all of which increase your chance of admission into the teacher preparation or certification program of your choice. pcs.udel.edu/praxis-test-prep

UD PCS and ETC support Upward Bound Classic

The University of Delaware’s Upward Bound Classic program added structured SAT prep to its already intensive curriculum by utilizing 20 SAT Summer Institute scholarships contributed by UD’s Division of Professional and Continuing Studies (UD PCS) and Educational Testing Consultants (ETC). The scholarships are valued at nearly $10,000. Providing tutoring and academic support to 69 eligible high school students at target high schools in New Castle County, Upward Bound Classic students meet two evenings per week for tutoring and one Saturday a month for a variety of academic workshops, college tours and cultural trips during the academic year. The six-week residential summer program is held on UD’s Newark campus and consists of English, math, science and Latin courses.

“The Upward Bound Classic program was truly honored to receive the SAT Summer Institute scholarships,” said John France, academic program director. “Our students were undoubtedly grateful for this opportunity and understood it did not come to them by chance, rather from sponsors that believed in their success.”

The SAT Summer Institute, as well as all of UD PCS’ test prep programs, are offered in partnership with Educational Testing Consultants. UD PCS and ETC have established a scholarship program to award need-based financial aid to students enrolling in the classes.

“The scholarship program enables us to reach underserved students, including those who will benefit from SAT prep and the expanded college scholarship opportunities that come with a higher score,” said Patricia Allen, UD PCS program coordinator.

pcs.udel.edu • 302-831-7600 (Noncredit inquiries) • 302-831-8843 (Credit inquiries/advisement)
Healthcare/health sciences programs

FREE IN-PERSON INFORMATION SESSION
Thursday, January 17
6–8 p.m. • Arsht Hall
2700 Pennsylvania Avenue
Wilmington, DE 19806
Attendance and refreshments are free. RSVPs are requested. pcs.udel.edu/info-session

VIRTUAL INFORMATION SESSIONS FOR ONLINE HEALTHCARE PROGRAMS
Advanced Telehealth Coordinator Online Certificate
Tuesday, January 22
6–7 p.m. (EST)
Clinical Trials Management Online Certificate
Wednesday, January 23
6–7 p.m. (EST)
Essentials of Clinical Sleep Health and Education Online Course
Wednesday, January 23
3–4 p.m. (EST)
Healthcare Risk Management Online Course
Tuesday, January 22
4–5 p.m. (EST)
Learn more about these online programs at a virtual information session. The sessions are free, but RSVPs are requested. Visit pcs.udel.edu/health for details.

CERTIFICATE PROGRAM | ONLINE

Advanced Telehealth Coordinator Online Certificate
Learn to coordinate telehealth technologies to improve access to healthcare specialties and services
Telehealth initiatives hold exciting potential to address healthcare access issues from shortfalls in critical healthcare specialties and accessibility issues in underserved geographic locations. Telehealth also provides innovative ways to meet the demands of an aging population, reduce inappropriate use of emergency departments, prevent hospital readmissions, and bring care to the most appropriate setting and more. This 15-week program provides the foundations of telehealth for participants interested in utilizing it for the delivery of healthcare.

WHO SHOULD PARTICIPATE?
Clinicians and administrators from a wide variety of healthcare disciplines within behavioral and medical healthcare, including:
• Physicians, dentists, dental hygienists
• Physician assistants
• Nurse practitioners
• Nurses
• Counselors
• Social workers
• Physical therapists
• Occupational therapists
• Speech therapists

SCHEDULE: February 4–May 13, 2019
(self-paced online course with some scheduled requirements and assignments)

PRICE: $1,495, program materials included.
Discounts and financial assistance options available.

4.5 Continuing Education Units
The Medical Society of Delaware designates this live continuing medical education activity for a maximum of 45 AMA PRA Category 1 credits.
pcs.udel.edu/telehealth

Clinical Trials Management Online Certificate
Prepare for diverse career opportunities in this dynamic and challenging field
The opportunities in the field of clinical trials management range from the principal role of the investigator to the supportive tasks surrounding regulatory compliance, scientific writing, marketing, data management and more. Employment settings include pharmaceutical, biotechnology, medical device companies, contract research, hospitals, educational institutions and independent contractors. This program covers site management, data management, U.S. regulatory and legal implications, safety and auditing, and marketing a product, including core concepts consistent with the Academy of Clinical Research Professionals (ACRP) certification exams, a valuable credentialing opportunity for clinical research professionals. For exam details, including eligibility requirements, visit acrpnet.org.

WHO SHOULD PARTICIPATE?
• Clinicians and other professionals currently involved in the clinical trials process
• Professionals with a strong science or healthcare-related background wishing to expand their knowledge in the clinical trials field

SCHEDULE: February 18–May 20, 2019
(self-paced, online course with some scheduled requirements and assignments)

PRICE: $2,125, program materials included.
Discounts and financial assistance options available.

2.0 Continuing Education Units
pcs.udel.edu/ctm
Conference

Continuing Dental Education Summer Symposium
Current topics for general dentists, hygienists and dental assistants
The Continuing Dental Education Summer Symposium is for general dentists, dental hygienists and dental assistants seeking continuing dental education and updates in the field. This year’s topics include endodontics, infection control, opioids, pain management and risk management.
The program is co-sponsored by Dodd Dental Laboratories and the University of Delaware’s Division of Professional and Continuing Studies.
SCHEDULE: Monday–Friday, July 22–July 26, 2019, 8 a.m.–noon
LOCATION: Atlantic Sands Hotel and Conference Center, Rehoboth Beach, Del.
PRICE: Weekly rate is $750 (dentists) or $375 (dental hygienists or other team members); daily rate is $225 (dentists) or $100 (dental hygienists or other team members); $80 students (weekly or daily). Registration includes program materials, certificates of attendance and continental breakfast. Participants assume responsibility for lodging and all other meals.

 pcs.udel.edu/dental

Dietetic Internship Certificate Program
An online post-baccalaureate program for graduates of a didactic program in dietetics (DPD) meeting the internship requirement for registered dietitians. See page 28.

 DEGREE | HYBRID-ONLINE

Doctor of Nursing Practice
A hybrid online and classroom-based program with post-baccalaureate and post-master’s options. See page 29.

 Conference

42nd Annual Eastern Shore Medical Symposium
Comprehensive coverage of current topics for physicians and other healthcare professionals
The Eastern Shore Medical Symposium combines quality education with a great location, where primary care physicians, family practitioners, advanced practice nurses and other healthcare professionals receive comprehensive updates on relevant medical topics in a relaxed, collegial atmosphere. Topics have included hypertension guidelines, heart failure, gastroenterology updates, opioid epidemic, cancer screening and prevention, immunization updates and diabetes management.
The five-day conference is jointly provided by Sidney Kimmel Medical College at Thomas Jefferson University and the University of Delaware with promotional assistance provided by the Medical Society of Delaware. The Sidney Kimmel Medical College at Thomas Jefferson University is accredited by the ACCME to provide continuing medical education for physicians.
SCHEDULE: Monday–Friday, June 17–21, 2019, 7 a.m.–12:30 p.m.
LOCATION: Rehoboth Beach Convention Center, Rehoboth Beach, Del.
PRICE: Registration includes course materials on a flash drive, online certificates of attendance and daily continental breakfast. Participants assume responsibility for lodging and all other meals. Physicians and faculty: $795; retired physicians: $755; previous participant bringing a first-time participant: $695; nurses (professional, practitioner, case manager) and physician assistants: $695; residents: $520.

 pcs.udel.edu/esms

COURSE | ONLINE

Essentials of Clinical Sleep Health and Education Online Course
Providing the foundations of sleep health and its relationship to patient wellness
More than a third of adults in the United States have difficulty sleeping, which puts sleep health expertise in high demand. In addition, the popularity of sleep and activity trackers has exploded, yet medical professionals often have no training to interpret the data from these devices or to manage sleep disorder patients.
This online, self-paced course for healthcare professionals teaches the foundations of sleep health, its relationship to wellness and its impact on comorbid conditions. It is also valuable for healthcare practices wishing to add a sleep health component to their services, allowing them to provide sleep health consultations to their patients and to be better informed when referral to a sleep medicine specialist is warranted.
The course covers normal sleep, sleep disorders, pertinent testing and best practices for patient management. It is also designed to help the learner prepare for the Board of Registered Polysomnographic Technologists (BRPT) Certificate in Clinical Sleep Health (CCSH) exam. For details about the exam, including eligibility requirements, visit www.brpt.org.
This course is offered entirely online. Learners progress at their own pace within the seven-week completion timeframe.

WHO SHOULD PARTICIPATE?
This course is primarily intended for healthcare professionals:
• Dentists, physicians
• Mental health workers
• Nurses, nurse practitioners
• Physician assistants
• Polysomnographic technologists
• Psychologists
• Respiratory technicians
• Neurodiagnostic technicians
• Social workers
• Anyone interested in learning more about sleep health

 pcs.udel.edu  •  302-831-7600 (Noncredit inquiries)  •  302-831-8843 (Credit inquiries/advisement)
SCHEDULE: February 25–April 12, 2019 (self-paced online course)

PRICE: $595, all program materials included.

1.05 Continuing Education Units

The Medical Society of Delaware designates this live continuing medical education activity for a maximum of 10.50 AMA PRA Category 1 credits.

This continuing education activity was approved for 12 contact hours by Delaware Nurses Association, an accredited approver of the American Nurses Credentialing Center’s Commission on Accreditation. DNA approval #17-09-01.

This program has been approved for 10.5 contact hours Continuing Respiratory Care Education (CRCE) credit by the American Association for Respiratory Care, 9425, N. MacArthur Blvd, Suite 100, Irving, TX 75063.

This program has been approved for 10.5 Continuing Education Credits (CECs) by the American Association of Sleep Technologists 2510 North Frontage Road, Darien, IL 60561. Program # A30227.

Offered in partnership with the Academy of Sleep and Wellness, which is the education program of Delaware Sleep Disorders Center.

pcs.udel.edu/clinical-sleep-health

COURSE | ONLINE

Healthcare Risk Management Online Course

Influence change through patient safety

The field of healthcare risk management has grown dramatically over the past few decades, leading health professionals to new and exciting roles and responsibilities. The role has broadened to include utilization review and quality assurance systems, with risk managers who focus on patient safety as the guiding principle, as well as measurement of quality outcomes.

The course addresses:

• An overview of risk management in the healthcare setting
• The role of risk manager
• Standards, laws, regulatory affairs and patient safety
• Enterprise risk management and corporate compliance
• State and federal regulations
• Risk issues in non-healthcare settings; employee/employer risk
• Risk financing, insurance and contracts

This course provides you with some of the tools to prepare for the Certified Professional in Healthcare Risk Management (CPHRM) exam. For details about the exam, including eligibility requirements, visit ashrm.org.

WHO SHOULD PARTICIPATE?

• RNs
• Legal nurses (LNCC)
• Quality/utilization review nurses (CPHQ)
• Safety officers
• Other healthcare professionals

SCHEDULE: February 11–April 20, 2019 (self-paced online course with some scheduled requirements and assignments)

PRICE: $925, optional textbook is additional. Discounts and financial assistance options available.

146 Continuing Education Units

pcs.udel.edu/risk-management

CONFERENCE

50th Annual Medical Aspects of Sports Seminar

Successful prevention, evaluation and rehabilitation of sports injuries

This one-day sports medicine conference covers topics related to the evaluation and rehabilitation of sports-related injuries to the upper and lower extremities. This program is recommended for physical therapists, team and family physicians, athletic trainers, coaches, fitness club personnel, and students or school personnel involved in physical education, recreation and physical fitness programs.

Presenters include faculty and athletic training experts from the University of Delaware as well as expert practitioners from the region.

Co-sponsored by the University of Delaware Intercollegiate Athletics Program and Department of Kinesiology and Applied Physiology.

SCHEDULE: Saturday, March 2, 2019, 7 a.m.–4:15 p.m.

LOCATION: University of Delaware Audion, Tower at STAR Campus

PRICE: $215, Event registration includes all program materials, refreshments and lunch. Student rate and two or more group discount available.

pcs.udel.edu/sports

CERTIFICATE PROGRAM | HYBRID-ONLINE

Molecular Diagnostics Certificate

Hybrid online plus campus-based certificate program designed for medical laboratory scientists working in the clinical laboratory or in the fields of forensics, biotechnology and pharmaceutics. See page 29.
COURSE | IN-CLASS

Nursing Home Administration Regulations Course

Comprehensive coverage of regulations regarding long-term care facilities

As the U.S. population ages, the number of individuals requiring stays in nursing homes and long-term care facilities will continue to rise. In this environment it is essential that healthcare leaders and others involved in senior care maintain compliance with current regulations while striving to provide high-quality, cost-effective care to residents and families.

This course provides students with an understanding of the regulations that govern long-term care facilities as well as the rationale behind the regulation in order for participants to fully integrate these rules into practice.

Participants will be challenged to identify interventions that improve the current delivery of long-term care services in the community and to find ways to improve the nursing, psychosocial and medical care affecting residents, families and staff.

The program emphasizes relevant federal and Delaware regulations and focuses on their impact on the delivery of resident care.

NAB/NCERS APPROVED CREDITS

The National Continuing Education Review Service (NCERS) of the National Association of Long Term Care Administrator Boards (NAB) has approved the above named program for continuing education credit with an approval start date of 9/17/2018 and an expiration date of 9/16/2019. This program has been approved for Continuing Education for 18.00 total participant hours by NAB/NCERS—Approval # 20190916-18-A46838-IN.

WHO SHOULD PARTICIPATE?

• Nursing home or assisted living administrators
• Professionals seeking licensure in nursing home administration

SCHEDULE: Mondays, February 25–April 1, 2019, 6–9 p.m.

LOCATION: 501 South College Ave., Newark, Del.

PRICE: $995. Discounts and financial assistance options available. It is recommended that students download the federal and Delaware regulations and have them available to reference in class.

courses.udel.edu/nursing-home-administration

COURSE | ONLINE

RN Refresher Online Course

Update your nursing knowledge and clinical skills, and meet State Board of Nursing requirements for licensure reactivation

Have you been out of active nursing practice? Do you wish to update your nursing knowledge and return to a clinical setting? Does your State Board of Nursing require a refresher course for licensure reactivation? The University of Delaware’s RN Refresher Online course is designed to help you expand your nursing options.

RN Refresher consists of:

• A didactic component with online course modules, reading assignments, self-quizzing, case studies, asynchronous online discussions and a final exam
• A clinical component with a minimum of 80 hours of preceptored adult medical-surgical clinical experience in an acute care facility
• Latest updates in nursing care and management presented by practitioners in the field
• Learner support available via web, email, phone and fax

SCHEDULE: 15-week didactic component begins February 6, 2019. Optional clinical component immediately follows and must be completed by August 6, 2019. Application required. Please submit application early.

PRICE: $950 course fee (early registration discount offered); $200 clinical administration fee. Textbooks additional (approximately $250). Discounts and financial assistance options available.

courses.udel.edu/rn-refresher

DEGREE | ONLINE

RN to BSN Program

Online program for registered nurses wishing to earn a bachelor of science in nursing. See page 26.
STAYING CURRENT in LONG-TERM CARE

Casey Silver
Nursing Home Administration Regulations Course

The first offering of UD’s Nursing Home Administration Regulations Course challenged participants to address issues in the field and within their own organizations. Casey Silver, vice president for a post-acute and long-term care company, completed the inaugural program last semester and offered these insights.

“Long-term care is a field where dedicated and continuing education is a requirement to stay current. I am fairly new to this field and felt a need to accelerate my learning regarding the regulations and complexities.

The patients in nursing homes look different today than they did 20 years ago, with multiple chronic illnesses and other conditions making treatment more complex. Many patients who used to be admitted to nursing homes are now being discharged straight to home, which is a good thing, but it requires us to rethink what we do.

This course helped me better understand a very complicated regulatory environment, why those regulations exist, and how to operate within them.”

Casey Silver is a vice president for Cadia Healthcare and recently completed the Nursing Home Administration Regulations Course.
## PROGRAMS AT A GLANCE

<table>
<thead>
<tr>
<th>SUBJECT/DRONE</th>
<th>PROGRAM</th>
<th>DATES/TIME</th>
<th>LOCATION</th>
<th>PRICE</th>
<th>DELIVERY METHOD</th>
<th>FORMAT</th>
<th>PG. NO.</th>
</tr>
</thead>
<tbody>
<tr>
<td>BUSINESS/IT/ DRONE</td>
<td>Analytics: Optimizing Big Data</td>
<td>Thurs., Feb. 14–May 23, 6–9:15 p.m.</td>
<td>Wilmington</td>
<td>$2,895</td>
<td>In-classroom</td>
<td>Certificate</td>
<td>3</td>
</tr>
<tr>
<td></td>
<td>Business Analysis</td>
<td>Feb. 20–21, March 12–13, April 16–17, May 14–15, 9 a.m.–4 p.m.</td>
<td>Newark</td>
<td>$995/module or $3,380/certificate bundle</td>
<td>In-classroom</td>
<td>Certificate</td>
<td>3</td>
</tr>
<tr>
<td></td>
<td>Business Essentials</td>
<td>Newark/Online</td>
<td>Hybrid-online</td>
<td>Certificate</td>
<td>26</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Business Process Optimization Using Lean Six Sigma</td>
<td>Sat., Feb. 23, 9 a.m.–4 p.m. and Wed. evenings, Feb. 27–May 29 (see pg. 4)</td>
<td>Wilmington/Online</td>
<td>$2,295</td>
<td>Hybrid-online</td>
<td>4</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Coding Bootcamps—.NET/C# or Java</td>
<td>Classes start monthly</td>
<td>Online</td>
<td>$10,000 total, or $2,000–$3,000/badge</td>
<td>Online</td>
<td>Badge/Certificate</td>
<td>4</td>
</tr>
<tr>
<td></td>
<td>Microsoft® Excel Essentials</td>
<td>Sat., April 27, 8:30 a.m.–4:30 p.m.</td>
<td>Newark</td>
<td>$275</td>
<td>In-classroom</td>
<td>Course</td>
<td>4</td>
</tr>
<tr>
<td></td>
<td>Microsoft® Excel Advanced Concepts</td>
<td>Sat., May 11, 8:30 a.m.–4:30 p.m.</td>
<td>Newark</td>
<td>$275</td>
<td>In-classroom</td>
<td>Course</td>
<td>4</td>
</tr>
<tr>
<td></td>
<td>Master of Business Administration (MBA)</td>
<td></td>
<td>Online</td>
<td>Degree</td>
<td>26</td>
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<tr>
<td></td>
<td>Master of Public Administration (MPA)</td>
<td></td>
<td>Online</td>
<td>Degree</td>
<td>29</td>
<td></td>
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</tr>
<tr>
<td></td>
<td>Master of Science in Applied Statistics (M.S.)</td>
<td></td>
<td>Online</td>
<td>Degree</td>
<td>26</td>
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<tr>
<td></td>
<td>Master of Science in International Business (M.S.)</td>
<td></td>
<td>Online</td>
<td>Degree</td>
<td>27</td>
<td></td>
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<tr>
<td></td>
<td>Design Thinking Workshop</td>
<td>Wed.–Thurs., May 8–9, 8:30 a.m.–4:30 p.m.</td>
<td>Newark</td>
<td>$1,495</td>
<td>In-classroom</td>
<td>Course</td>
<td>5</td>
</tr>
<tr>
<td></td>
<td>Professional Drone Pilot: Ground School and FAA Part 107 Test Prep</td>
<td>Sat. and Sun, Feb. 2–3, 8:30 a.m.–5 p.m.</td>
<td>Newark</td>
<td>$395</td>
<td>In-classroom</td>
<td>Course</td>
<td>5</td>
</tr>
<tr>
<td></td>
<td>Professional Drone Pilot: Foundations of Flight</td>
<td>Sat. and Sun, March 2–3 or May 4–5, 8:30 a.m.–5 p.m.</td>
<td>Wilmington</td>
<td>$995</td>
<td>In-classroom</td>
<td>Course</td>
<td>7</td>
</tr>
<tr>
<td></td>
<td>Professional Drone Pilot: Introduction to Aerial Mapping and Inspection</td>
<td>Sat. and Sun., April 27–28, 8:30 a.m.–5 p.m.</td>
<td>Wilmington</td>
<td>$1,495</td>
<td>In-classroom</td>
<td>Course</td>
<td>7</td>
</tr>
<tr>
<td></td>
<td>Professional Drone Pilot: Introduction to Aerial Imaging</td>
<td>Sat., May 11, 8:30 a.m.–5 p.m.</td>
<td>Wilmington</td>
<td>$595</td>
<td>In-classroom</td>
<td>Course</td>
<td>7</td>
</tr>
<tr>
<td></td>
<td>Project Management</td>
<td>Tues., Feb. 19–May 21, 6–9:15 p.m.</td>
<td>Newark</td>
<td>$2,595</td>
<td>In-classroom</td>
<td>Certificate</td>
<td>7</td>
</tr>
<tr>
<td></td>
<td>PMP®/CAPM® Exam Prep</td>
<td>Sat., Jan 26 and Feb. 2 or July 27 and Aug 3, 8:30 a.m.–4:30 p.m.</td>
<td>Newark</td>
<td>$995</td>
<td>In-classroom</td>
<td>Course</td>
<td>7</td>
</tr>
<tr>
<td></td>
<td>Social Media Mktg.: Fundamentals</td>
<td>Wed, March 13–May 1, 8:30 a.m.–4:30 p.m.</td>
<td>Wilmington/Online</td>
<td>$995</td>
<td>Hybrid-online</td>
<td>Certificate</td>
<td>8</td>
</tr>
<tr>
<td></td>
<td>Social Media Mktg. for Business: Advanced</td>
<td>Mon., Feb. 4–Sun., May 19</td>
<td>Online</td>
<td>$3,495</td>
<td>Online</td>
<td>Certificate</td>
<td>8</td>
</tr>
<tr>
<td></td>
<td>Socially Responsible and Sustainable Business</td>
<td>Four virtual/online classes</td>
<td>Online</td>
<td>Course</td>
<td>29</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

| EDUCATION | M.A. in Economics and Entrepreneurship for Educators | Hybrid-online | Degree | 27 |
| Master of Education in Teacher Leadership | Online | Degree | 27 |
| Master of Education in Exceptional Children and Youth (M.Ed.) | Online | Degree | 27 |
| Master of Education in Literacy (M.Ed.) | Online | Degree | 27 |
| Alternative Routes to Teacher Certification (ARTC) | In-class | Course | 9 |
| Praxis: Core Math or Reading & Writing | Start dates include Jan 22, Feb. 5, March 26. Visit pcs.udel.edu/praxis-test-prep for details. | Online | Course | 9 |
|------------------------|--------------------------------------|--------|----------------|
| Composite Manufacturing/Engineering Certificate | Online | Certificate 28 |
| Graduate Certificate in Applied Bioinformatics | Online | Certificate 27 |
| Graduate Certificate in Cybersecurity | Online | Certificate 28 |
| Mgmt. Essentials for Engineers & Scientists | Spring 2019 | Newark | In-classroom | Course 10 |
| M.S. in Cybersecurity | Online | Degree 28 |
| M.S. in Electrical and Computer Engineering | Online | Degree 28 |
| M.S. in Mechanical Engineering (MSME) | Online | Degree 28 |

<table>
<thead>
<tr>
<th>HEALTHCARE/HEALTH SCIENCES</th>
<th>Advanced Telehealth Coordinator Online</th>
<th>Feb. 4–May 13</th>
<th>Online</th>
<th>$1,495</th>
<th>Online</th>
<th>Certificate 11</th>
</tr>
</thead>
<tbody>
<tr>
<td>Clinical Trials Management</td>
<td>Feb. 18–May 20</td>
<td>Online</td>
<td>$2,125</td>
<td>Online</td>
<td>Certificate 11</td>
<td></td>
</tr>
<tr>
<td>Continuing Dental Education Symposium</td>
<td>Mon.–Fri., July 22–July 26, 8 a.m.–noon</td>
<td>Rehoboth Beach</td>
<td>See page 12.</td>
<td>On-site</td>
<td>Conference 12</td>
<td></td>
</tr>
<tr>
<td>Dietetic Internship</td>
<td>Online</td>
<td>Certificate 28</td>
<td></td>
<td></td>
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<tr>
<td>Doctor of Nursing Practice</td>
<td>Online</td>
<td>Degree 29</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Eastern Shore Medical Symposium</td>
<td>Mon.–Fri., June 17–21, 7 a.m.–12:30 p.m.</td>
<td>Rehoboth Beach</td>
<td>See page 12.</td>
<td>On-site</td>
<td>Conference 12</td>
<td></td>
</tr>
<tr>
<td>Essentials of Clinical Sleep Health &amp; Education</td>
<td>Feb. 25–April 12</td>
<td>Online</td>
<td>$995</td>
<td>Online</td>
<td>Course 12</td>
<td></td>
</tr>
<tr>
<td>Healthcare Risk Management</td>
<td>Feb. 11–April 20</td>
<td>Online</td>
<td>$925</td>
<td>Online</td>
<td>Course 13</td>
<td></td>
</tr>
<tr>
<td>Medical Aspects of Sports</td>
<td>Sat., March 2, 7 a.m.–4:15 p.m.</td>
<td>Newark</td>
<td>$215</td>
<td>On-site</td>
<td>Conference 13</td>
<td></td>
</tr>
<tr>
<td>Molecular Diagnostics</td>
<td>Hybrid-online</td>
<td>Certificate 29</td>
<td></td>
<td></td>
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<td></td>
</tr>
<tr>
<td>Nursing Home Administration Regulations</td>
<td>Mon., Feb. 25–April 1, 6–9 p.m.</td>
<td>Newark</td>
<td>$995</td>
<td>In-classroom</td>
<td>Course 14</td>
<td></td>
</tr>
<tr>
<td>RN Refresher</td>
<td>Starts Feb. 6</td>
<td>Online</td>
<td>See page 14.</td>
<td>Online</td>
<td>Course 14</td>
<td></td>
</tr>
<tr>
<td>RN to BSN</td>
<td>Online</td>
<td>Degree 26</td>
<td></td>
<td></td>
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</tr>
</tbody>
</table>

| LAW | Paralegal | Mon./Wed., Sept. 4, 2019–July 22, 2020, 6–9 p.m. | Wilmington | $3,650 | In-classroom | Certificate 19 |
| Advanced Paralegal: Intellectual Property Law | Mon., March 18–April 8, 6–9 p.m. | Wilmington | $475 | In-classroom | Course 19 |
| LSAT Prep | Mon./Wed., Feb. 20–March 25 or June 3–July 10, 6–9 p.m. | Newark | $995 | In-classroom | Course 25 |

| SAFETY | Certified Occupational Safety Specialist (COSS) | Mon.–Fri., April 8–12, Aug. 5–9 or Oct. 21–25, 8 a.m.–5 p.m. | Newark | $2,649 | In-classroom | Course 22 |
| Certificate for Occupational Safety Managers (COSM) | Mon.–Fri., May 6–10 or Sept. 30–Oct. 4, 8 a.m.–5 p.m. | Newark | $2,749 | In-classroom | Course 22 |
| Safe Supervisor Training | Mon.–Wed., March 11–13, 8 a.m.–5 p.m. | Newark | $1,399 | In-classroom | Course 23 |
| Safety Leadership and Planning | Mon.–Fri., March 25–29, 8 a.m.–5 p.m. | Newark | $2,295 | In-classroom | Course 23 |

| TEST PREP | ACT Prep | Multiple live-online offerings; visit pcs.udel.edu/sat-test-prep for details. | Online | $475 | Online | Course 25 |
| GRE Prep | Tues./Thurs., March 5–28 or Tues./Thurs., June 4–27, w/ live-online offerings, pcs.udel.edu/gre-test-prep. | Newark or online | $895 | In-classroom or online | Course 25 |
| GMAT Prep | Live-online offerings: visit pcs.udel.edu/gre-test-prep. | Online | $895 | Online | Course 25 |
| LSAT Prep | Mon./Wed., Feb. 20–March 25 or June 3–July 10, 6–9 p.m., w/ live-online offerings, pcs.udel.edu/lsat-test-prep | Newark or online | $995 | In-classroom or online | Course 25 |
| SAT Blitz | Sat., Feb. 2–23, 8:30 a.m.–12:30 p.m. | Lewes | $475 | In-classroom | Course 25 |
| SAT Blitz | Sat., Feb. 9–March 2, 8:30 a.m.–12:30 p.m.; Sun., Feb. 10–March 3, March 2–23 or March 31–April 28, 1 p.m.–5 p.m. | Newark | $475 | In-classroom | Course 25 |
| SAT Summer Institute | Mon.–Thurs., June 24–27, July 15–18, July 22–25, July 29–Aug. 1, or Aug. 5–8, 9 a.m.–3 p.m. | Newark | $475 | In-classroom | Course 25 |
Programs not off the shelf

Though Nickle Electrical Companies and Grain Craft Bar + Kitchen are in very different industries, they faced a similar problem in their attempts to secure training programs for their managers. “Looking to take our management team to a whole new level, I did a bunch of research, but I just wasn’t finding what we wanted,” said Heather Shupe, human resources director of Nickle Electrical Companies. “We needed something we can customize and make Nickle’s product, that we can replicate and do over again, and that we can put more managers through.”

Grain’s co-proprietors, Lee Mikles and Jim O’Donoghue, also were not satisfied with the options they were being presented with. “We looked at programs that were kind of off the shelf and partly met our needs and partly didn’t,” said Mikles.

Flexible scheduling and location

Both organizations turned to the University of Delaware’s Division of Professional and Continuing Studies (UD PCS) for customized training programs designed to meet their specific needs. Nickle engaged in a personalized on-site Emerging Leadership Training program that met quarterly over the course of a year, and Grain sent managers from each of its three locations to UD PCS’ headquarters on the Newark campus for six consecutive weekly sessions.

“We decided that spreading the program out over four quarters would be the best way to proceed because we could have breaks in between to apply some of the training and then build the next session,” said Shupe.

In response to the values it wanted for its managers, Nickle’s training topics included communication, mentoring, coaching, accountability, team building, leadership and conflict resolution. Working in conjunction with the instructor and UD PCS’ Program Coordinator Vic Wang, Shupe requested and received a program that was highly interactive and addressed scenarios that Nickle’s managers would experience on the job. She said the role-play situations and hands-on activities were well received and evaluations were all positive.

In preparation for Grain’s customized training, Wang visited all three establishments and shadowed the employees. “We talked with a few different providers, but UD was very open to tailoring it to our needs, which was great,” said Mikles. “They really made the investment to understand what we truly need and offer us something that was tailored to our group.”

Following some icebreakers and team-building exercises, Grain’s focus areas included harassment and bullying, emotional intelligence and managing peers. Nancy Chase, Grain human resources and events manager, appreciated how the training was geared specifically to the restaurant business.

“I have been to other manager trainings and this one was more personal,” said Chase. “I liked that it was just us.”

Paying dividends

Shupe said the development in Nickle’s managers is evident, and the lessons and skills are continuing to be reinforced in performance evaluations and subsequent trainings.

“They are able to take that information and build off of it,” said Shupe. “Their level of accountability, conflict resolution skills, communication and all of the other items that were addressed are being practiced.”

Allowing their employees to express themselves freely, Mikles and O’Donoghue refrained from participating in the sessions and were pleased to hear that their staff opened up quite a bit to each other.

“They don’t all know the managers from the other locations very well, but by the end of the class they were all yucking it up together,” said O’Donoghue. “I love the fact that they were talking about seeing each other again.”

The training has also led to an increased emphasis on “the Grain way,” which Mikles said includes how they want to conduct business, how they want to be treated, and how they want to treat people. His business is planning to continue to have UD PCS assist in this effort with additional customized training in 2019.
CERTIFICATE PROGRAM | IN-CLASS

Paralegal Certificate

Create a new career path or advance in your current position as a paralegal or legal assistant

Paralegals fill a vital role in the legal community, and for more than 40 years the University of Delaware’s Paralegal Certificate program has been preparing legal assistants and paralegals in the region. Taught by a faculty of experienced attorneys, the program covers the American system of law, court systems and procedures, and legal research and writing, and introduces the major branches of law.

Professional opportunities are many and varied:
- Private law firms will continue to be the largest employers of paralegals
- Growth is expected in corporate legal departments, insurance companies, real estate and title insurance firms, and banks
- Opportunities are projected to expand in the public sector

WHO SHOULD PARTICIPATE?
- Anyone wishing to change careers
- Anyone wishing to enter the field of law and legal services
- Anyone with legal experience wishing to earn a valuable credential

SCHEDULE: Mondays/Wednesdays, September 4, 2019–July 22, 2020, 6–9 p.m.

LOCATION: Arsht Hall, 2700 Pennsylvania Ave., Wilmington, Del.

PRICE: $3,650, textbooks additional.

Discounts and financial assistance options available.

23.4 Continuing Education Units

Students benefit from Paralegal Association memberships

UD’s Division of Professional and Continuing Studies is a sponsor of the Delaware Paralegal Association (DPA) and the Delaware County Paralegal Association (DCPA). We encourage participants in UD’s Paralegal Certificate program to join these associations at the student membership level. For more information, visit www.deparalegals.org (DPA) and www.delcoparalegal.org (DCPA).

NEW! ADVANCED PARALEGAL SEMINAR SERIES

Keep up with trending legal topics

Anyone employed by a law firm, working toward a legal profession, or possessing legal experience and wishing to increase their knowledge in the legal field can enhance their career through advanced education in various areas of the law. By studying targeted topics, students can gain the specialized knowledge that will increase their scope of practice and competencies and make them more effective in working with attorneys who focus on particular legal fields and specialties. Designed to accommodate busy professionals, these short-term modules consist of 12 hours of classroom instruction.

COURSE | IN-CLASS

Intellectual Property Law

This course offers an introduction to the various types of intellectual property law, such as trademarks, copyrights, patents and trade secrets. Students will be provided with a greater understanding of what constitutes intellectual property as well as the legal steps that may be required to create, protect and defend it. Discussion topics include how each type of intellectual property law is created, how protection may be granted, how rights in intellectual property law may be enforced, and how intellectual property law may be utilized in business.

WHO SHOULD PARTICIPATE?
- Anyone working in a law firm
- Anyone working toward a legal profession
- Anyone with legal experience wishing to enhance their knowledge in the legal field

SCHEDULE: Mondays, March 18–April 8, 2019, 6–9 p.m.

LOCATION: Arsht Hall, 2700 Pennsylvania Ave., Wilmington, Del.

PRICE: $475

1.2 Continuing Education Units

pcs.udel.edu/paralegal-institute

FUTURE ADVANCED PARALEGAL SEMINAR SERIES TOPICS!
- Wills, Trusts and Estates
- Business Organization Law
- Bankruptcy Law
- Family Law
- Real Estate Law

COURSE | IN-CLASS

LSAT Prep

See page 25.

PCS.UDEL.EDU • 302-831-7600 (Noncredit inquiries) • 302-831-8843 (Credit inquiries/advisement)
UD CREDIT COURSES FOR HIGH SCHOOL STUDENTS

Individual Enrollment in UD Credit Courses

High school students interested in taking credit courses through Continuing Education are required to schedule an appointment to meet with an ACCESS Center academic advisor (see page 1). ACCESS advisors are available to answer questions, offer guidance and assistance with course selection and registration, and provide forms that need to be completed. Advisors are available to support students throughout the process.

INTERESTED IN GETTING STARTED?
Contact the ACCESS Center to make an appointment with an advisor prior to enrolling.
302-831-8843 • access-advise@udel.edu
pcs.udel.edu/pre-college

UD Dual Enrollment: Earn College Credits While Still in High School

Qualified Delaware high school students can concurrently earn University of Delaware and high school credits through established partnerships with local high schools. Academically qualified juniors and seniors may register for designated courses through their participating Delaware high schools and:
• Earn college credits and high school credits at the same time
• Gain experience taking college-level courses
• Take courses not available at their schools
• Enhance their college applications

Online courses are one of the options for students in UD’s dual enrollment partnership program. Students may enroll in one or more of the designated online courses offered and taught by UD faculty. Although course offerings may change, typical offerings include:

ANTH 101: Introduction to Social and Cultural Anthropology
Major ideas and areas of study in social and cultural anthropology. Use of ethnographic data and film to illustrate the anthropologist’s view of societies in their sociocultural and ecological dimensions. (3 credits)

BISC 105: Human Heredity and Development
Heredity and human affairs; pedigree analysis; physical and chemical basis of heredity; heredity and environment; radiation and mutation; heredity and diseases; and birth defects. (3 credits)

HDFS 202: Diversity and Families
Examination of diverse families in the United States with a focus on issues of race, ethnicity, social class and gender. Emphasis is on the accelerating effects of globalization and social change. (3 credits)

NTDT 200: Nutrition Concepts
Functions and sources of nutrients, dietary adequacy, energy balance and metabolism with emphasis on health promotion. Includes weight control, evaluation of popular diets, vegetarianism, eating disorders, alcohol, and other current issues and concerns in nutrition. (3 credits)

HOW TO GET STARTED
Contact your school’s guidance office to find out if your school participates in UD Dual Enrollment.

pcs.udel.edu/high-school-dual-enrollment
READING AND STUDY SKILLS PROGRAMS

UD PCS, in partnership with the Institute of Reading Development, offers reading skills programs for learners of all ages.

Summer reading programs for students in grade school and middle school are available in Dover, Middletown, Newark, Wilmington and other locations throughout the area, with follow-up programs offered online.

UD PCS also offers various reading programs for adults, high school students and college students. Speed reading and study skills programs enable students to double their reading speed, improve reading comprehension and learn new ways of reading and studying textbooks.

For details, visit pcs.udel.edu/reading or call the Institute of Reading Development (IRD) at 1-800-903-0162.

Summer Reading Skills Programs

Summer Reading Skills programs address the specific learning needs of readers at all ages, with instruction provided by experienced teachers. Between weekly lessons, students continue to build skills through interactive online instruction tailored to their reading level.

4-year-olds through entering third-graders
Fun programs focus on phonics, word-attack skills, building comprehension, developing a love of books and reading, and becoming confident enthusiastic readers.

Entering fourth- and fifth-graders
Programs focus on students becoming skilled, enthusiastic readers with strong comprehension, including independent reading of enjoyable children’s novels. Increased focus on textbook and nonfiction reading.

Entering 6th- through 11th-graders
Programs focus on building stronger readers and better students, with emphasis on increased reading speed, improved comprehension, and how to effectively read and study textbooks.

LOCATIONS: Dover, Middletown, Newark, Wilmington

SCHEDULE: Summer 2019 programs meet one day a week for five weeks. Visit the website for available sessions and sign up for notifications and a discount.

Speed Reading and Study Skills Programs

Increase your effectiveness as a reader and a student in this program designed for entering high school seniors, college students and adults. You will learn several speed reading techniques as well as comprehension, concentration and retention strategies. You will double your speed in materials ranging from novels to nonfiction, and learn how to adapt your approach based upon the type of material you’re reading and your purpose as a reader. In addition, you will be able to prepare for tests efficiently without extensive rereading. You will cut the time you spend on required reading in half, and the reading you do for pleasure will be faster and more enjoyable.

Program graduates receive free lifetime repeat privileges at any of the 700 universities, colleges and other locations that offer the program nationwide.

LOCATION: Newark, Del., and online

SCHEDULE: Summer program and two-weekend fall programs are available; please call the Institute of Reading Development (IRD) for dates: 1-800-903-0162.

COLLEGE TEST PREP: EARN HIGHER ACT AND SAT SCORES

Standardized tests are crucial components of the college application process. The University of Delaware partners with Educational Testing Consultants (ETC), a leader in higher education test preparation, to offer intensive programs that provide students with the tools they need to excel. A limited number of need-based scholarships are available for students enrolling in test prep programs.

Varied schedules and formats available:
• Live-Online
• Summer Institute
• Weekend Blitz programs

Courses are offered in Newark, Lewes and online. See page 25 for details.

pcs.udel.edu/sat-test-prep

ACT Live-Online Test Prep

This test prep course is an intensive program that provides students with the tools they need to excel on the ACT exam. See page 25.

SAT Test Prep

This test prep course is an intensive program that provides students with the tools they need to excel on the SAT exam. See page 25.
Safety programs

PROFESSIONAL SAFETY TRAINING INSTITUTE

The University of Delaware’s Division of Professional and Continuing Studies partners with the Delaware Valley Safety Council to offer training for entry-level to experienced safety professionals as well as organizational leaders focused on promoting workplace safety culture and performance excellence. All programs are taught by Authorized OSHA Outreach Trainers.

COURSE | IN-CLASS

Certified Occupational Safety Specialist (COSS) Course

Become a trained safety practitioner

Developed by expert safety practitioners focused on the core competencies of occupational safety and health, the Certified Occupational Safety Specialist (COSS) designation is recognized nationwide for its rigorous standards and outstanding curriculum. COSS graduates are able to teach their employees and colleagues how to work safely and eliminate the risk of fatalities and near misses—and avoid safety violations and OSHA citations.

Participants who successfully complete the program earn the nationally recognized Certified Occupational Safety Specialist (COSS) designation, which is endorsed by the American Association of Safety Councils and the American Council for Construction Education.

WHO SHOULD PARTICIPATE?

This course is designed for entry-level safety professionals as well as experienced safety practitioners wishing to stay current in the field. Safety training is applicable to a wide range of industries, including construction, manufacturing, transportation, energy and utilities, public safety and security, healthcare, food, government and human resources.

PREREQUISITE: high school diploma or equivalent.

SCHEDULE: Monday–Friday, April 8–12, August 5–9 or October 21–25, 2019, 8 a.m.–5 p.m.

LOCATION: 501 South College Ave., Newark, Del.

PRICE: $2,649, course materials included. UD alumni, military and GBCA discount available.*

pcs.udel.edu/coss

COURSE | IN-CLASS

Certificate for Occupational Safety Managers (COSM)

Advanced safety training for occupational safety professionals

This advanced, executive level safety program focuses on safety processes and procedures and building the safety culture to lead your company toward excellence. Safety professionals and managers who have seen the difference training can make can take the next professional step in their careers with the COSM designation.

After completing 40 hours of training and submitting all assignments, participants will receive the COSM credential.

WHO SHOULD PARTICIPATE?

This program benefits all organizational safety leaders involved in processes and decision-making as well as other managers and professionals charged with workplace health and safety for their organizations.

PREREQUISITE: Minimum two years of safety, health or environmental work experience.

Topics covered:
• Essentials of safety management
• Safety competences and leadership

VIRTUAL INFORMATION SESSION

Thursday, February 7
Noon–1 p.m. (EST)

Certified Occupational Safety Specialist (COSS) Course

Certificate for Occupational Safety Managers (COSM) Course

Safe Supervisor Course

Learn more about these occupational safety programs at a free virtual information session. RSVPs are requested. Visit pcs.udel.edu/occupational-safety for details.

Learn more about these occupational safety programs at a free virtual information session. RSVPs are requested. Visit pcs.udel.edu/occupational-safety for details.

pcs.udel.edu • 302-831-7600 (Noncredit inquiries) • 302-831-8843 (Credit inquiries/advisement)
• Management roles and responsibilities
• Strategic planning and evaluating
• Managing risk (hazards and analysis), safety finances and workers’ compensation
• Communicating the safety message
• Presenting to high-level executives
• Injury management, incentives and discipline
• Claims and investigation in post-accident management

SCHEDULE: Monday–Friday, May 6–10 or September 30–October 4, 2019, 8 a.m.–5 p.m.
LOCATION: 501 South College Ave., Newark, Del.
PRICE: $2,749, course materials included. UD alumni, military and GBCA discount available*
pcs.udel.edu/cosm

COURSE | IN-CLASS

Safe Supervisor Training
Become a safety leader in your workplace

Achieving an injury-free workplace takes more than a catchy phrase or one individual championing the cause. Frontline supervisors play a pivotal role in shaping the safety mindset in the workforce.

Safe Supervisor Training is a three-day course designed to enhance a supervisor’s understanding of the bigger picture in creating a safer work environment. By learning how to promote safety on a job site, graduates have the knowledge to help reduce fatalities, near misses and OSHA citations.

Topics covered:
• How exposures to hazards can lead to accidents
• Performance of a worksite analysis
• Recognizing hazards
• Determining potential effects of hazards
• Determining how OSHA code applies to identified hazards
• Controlling identified hazards
• Communicating hazard-related information
• Initiating an accident investigation
• Understanding some of the psychology that drives employees’ “unsafe” behaviors

SCHEDULE: Monday–Wednesday, March 11–13, 2019, 8 a.m.–5 p.m.
LOCATION: 501 South College Ave., Newark, Del.
PRICE: $1,399, course materials included.
UD alumni, military and GBCA discount available*
pcs.udel.edu/safe-supervisor

COURSE | IN-CLASS

Safety Leadership and Planning
Building safety excellence by enhancing human performance in the workplace

Every organization needs safety leaders, managers and professionals who are focused on promoting an organization’s safety culture and values while championing the drive toward safety excellence. This advanced course seeks to develop workplace safety leaders with expertise in unraveling human behavior, addressing human error, understanding behavior-based safety systems, risk management and performing hazard analysis. The course also covers implementation of system safety and development of an advanced safety management plan and safety leadership skills, with a focus on enhancing human performance and significantly reducing incidents in the workplace.

This one-of-a-kind advanced course covers an extensive array of safety topics focusing on developing resilience in safety and advancing safety engineering and management principles. Designed to be highly engaging and requiring active class participation, the course includes in-class and homework projects.

WHO SHOULD PARTICIPATE?
While geared toward upper level safety professionals, any experienced safety professional willing to learn in a powerful yet fun learning atmosphere will benefit from this course.

SCHEDULE: Monday–Friday, March 25–29, 2019, 8 a.m.–5 p.m.
LOCATION: 501 South College Ave., Newark, Del.
PRICE: $2,295, course materials included.
pcs.udel.edu/safety-human-performance

*Contact the Delaware Valley Safety Council at 856-558-8797 or detraining@dvsconline.org to apply any discount. Only one discount may be applied per enrollment. General Building Contractors Association, Inc. (GBCA) members receive a discount when enrolling in COSS, COSM or Safety Leadership and Planning courses.

OSHA’s annual most frequently cited violations for 2018

1. Fall Protection—General Requirements
2. Hazard Communication
3. Scaffolding
4. Respiratory Protection
5. Lockout/Tagout

pcs.udel.edu/occupational-safety
Statewide friendships
Although Brandywine High School student Gabe Brandt did not know any of his fellow participants at the start of the 40th annual Governor’s School for Excellence, he quickly became acquainted with the other rising 11th-graders from throughout Delaware and ended the week with a bunch of new friends as well as a greater understanding of what to expect from the college experience and career opportunities that lie ahead.

“There were kids from high schools across the state, including some schools I never heard of,” said Brandt. “Just getting to interact with them and spend the week together was really awesome.”

Variety of disciplines
Consisting of traditional and non-traditional college-level education, leadership training, field trips, and recreational and social activities, Governor’s School is comprised of four programs: academic, visual arts, theatre and music. The academic students focus on the humanities, business and economics, and physical and social sciences through discussions, lectures, debates and films. The visual and performing arts program provides tutorial instruction with a noted artist and culminates in a performance or public display of the students’ work. All of the students interact with each other in the exploration of leadership, diversity, teamwork and creativity. The program, which includes lodging and meals, is provided at no cost to the participants, courtesy of the Office of the Governor.

“Once again, we were honored to bring together some of the state’s best and brightest students,” said coordinator Jason Thompson. “The true strength of the program is in the relationships that form between the students. The shared college experience creates bonds that, in many cases, last for years afterward.”

Career preparation
Brandt took part in the academic program and especially enjoyed a midweek field trip to UD’s Science, Technology and Advanced Research (STAR) Campus. He is considering a career in physical therapy or exercise physiology and was delighted with the hand-on activities, such as measuring body mass index and testing endurance.

“I was already interested in health sciences before Governor’s School, but then seeing the STAR Campus and all of the opportunities at UD specifically for that career path really intrigued me,” said Brandt. “UD has definitely become one of my top college choices.”

University-wide support
In addition to UD PCS, numerous UD units supported the 2018 Governor’s School, including the College of Arts and Sciences, College of Health Sciences, College of Earth, Ocean and Environment, Alfred Lerner College of Business and Economics, College of Engineering, Office of the Provost, Office of Equity and Inclusion, Campus Safety, Conference Services, Office of the Registrar, and Transportation.

“Governor’s School would not be possible without the fantastic support from the governor’s office and the various units throughout the University, which enable us to run such a highly successful program,” said Thompson.
Test prep programs

WHO SHOULD PARTICIPATE?
• Rising high school juniors taking the SAT or ACT for college admissions
• Undergraduates preparing to take the GRE, GMAT or LSAT for admission to graduate school or law school
• Future teachers taking Praxis for certification or admission to colleges/schools of education
• Anyone wishing to continue their education at the college/university or graduate level

PRICE: See website for current pricing and available discounts.

LOCATION: Courses offered on UD’s main campus in Newark, Del., and now in Lewes, Del., and live-online. See website for details.

FINANCIAL AID AVAILABLE
Need-based financial aid is available for students enrolling in the ACT, SAT, GMAT, GRE or LSAT test prep programs. Applications are accepted on a rolling basis, with preference given to submissions received three weeks prior to the applicable course start date.

TEST PREP •  25

GRE Strategy Workshop
Tuesday, February 12
6–7:30 p.m. • Newark, Del.

Thursday, April 18
6–7:30 p.m. • Newark, Del.

LSAT Strategy Workshop
Thursday, January 31
6–7:30 p.m. • Newark, Del.

Wednesday, April 24
6–7:30 p.m. • Newark, Del.

ACT
(Multiple live-online offerings)
pcs.udel.edu/sat-test-prep

GRE
Tues./Thurs., March 5–28, 2019, 6–9 p.m.
Tues./Thurs., June 4–27, 2019, 6–9 p.m.
(Multiple live-online offerings)
pcs.udel.edu/gre-test-prep

GMAT
(Multiple live-online offerings)
pcs.udel.edu/gre-test-prep/

LSAT
Mon./Wed., February 20–March 25, 2019,
6–9 p.m.
Mon./Wed., June 3–July 10, 2019, 6–9 p.m.
(Multiple live-online offerings)
pcs.udel.edu/lsat-test-prep

SAT
SAT BLITZ
NEW! In Lewes, Del. Sat, February 2–23, 2019,
8:30 a.m.–12:30 p.m.
Sat, February 9–March 2, 2019,
8:30 a.m.–12:30 p.m.

NEW! Praxis Live-Online
See page 9 for more information.
UNDERGRADUATE DEGREES AND CERTIFICATES

Associate in Arts Online

The Associate in Arts Online is a liberal arts degree representing completion of approximately half of a UD bachelor of arts degree. Your previous college credit may be transferable into the program, and you may begin taking courses prior to formal admission to the degree. Consult with an ACCESS Center advisor to choose courses and customize your program. A UD degree is closer than you think!

CONTACT: access-advise@udel.edu
302-831-8843
pcs.udel.edu/associate-arts-online/

Bachelor of Science in Nursing (RN-to-BSN program)

The University of Delaware School of Nursing’s RN-to-BSN program provides licensed registered nurses the opportunity to earn their BSN degree through online study. Building on basic nursing knowledge to enhance nursing practice in an increasingly complex society, the curriculum further develops students’ scholarly writing skills, leadership skills, research knowledge and use of evidence-based practice to provide a growth experience for the actively practicing registered nurse. Providing year-round learning opportunities for degree completion, courses are offered in fall, winter, spring and summer.

CONTACT: access-advise@udel.edu
302-831-8843
sites.udel.edu/nursing/nursing-education/

Certificate of Business Essentials

Through a combination of online and campus courses, this certificate offers students and working professionals in non-business fields the opportunity to earn a business-related certificate. The program is comprised of four targeted courses from UD’s Lerner College of Business and Economics:

- Economic Issues and Policies
- Survey of Accounting
- Introduction to Business
- Fundamentals of Finance

CONTACT: access-advise@udel.edu
302-831-8843 • pcs.udel.edu/essentials

GRADUATE DEGREES AND CERTIFICATES

BUSINESS

Master of Science in Applied Statistics

This program is designed for working professionals from a range of occupational and educational backgrounds. Students receive training in applied and theoretical statistics and graduate ready to excel in data careers.

CONTACT: 844-247-6251
onlinestats@udel.edu
onlinestats.canr.udel.edu

Master of Business Administration (MBA)

The online MBA program allows participants to engage in experiential learning, maximizing real-world knowledge to equip them with the skills and knowledge needed to excel in today’s competitive global market. Graduates can add a powerful, AACSB-accredited MBA to their resume in as few as 16 months, with concentrations in business analytics, finance, healthcare management, international business, and...
strategic leadership, and a major in health-care management or strategic leadership. Five start dates a year.

CONTACT: mbaprogram@udel.edu
844-237-1338 • mbaonline.udel.edu

Graduate Certificate in Socially Responsible and Sustainable Apparel Business

Addresses labor and environmental problems in global supply chains for the apparel, textile and footwear industries. Coursework is grounded on principles of the United Nations (UN) Global Compact and provides the foundation needed to manage international production, design, product development, buying, promotion and sourcing in ways that are socially responsible and sustainable.

CONTACT: 302-831-4475
dickson@udel.edu
fashion.udel.edu/graduate/graduate-certificate

Master of Science in International Business

This degree prepares professionals for leadership in international business, with emphasis on strategic, financial and managerial roles. Participants customize their program with coursework drawn from accounting, economics, finance, marketing, entrepreneurship and analytics.

CONTACT: 844-237-1338
lerner.udel.edu/programs/specialized-graduate-programs/international-business-ms/

EDUCATION

Master of Arts in Economics and Entrepreneurship for Educators (M.A.E.E.E.)

This combined hybrid online plus on-campus program focuses on economic, entrepreneurial and financial literacy and on preparing educators for teaching these subjects in elementary and secondary schools. The M.A.E.E.E. equips educators with a solid foundation in economic theory and a set of strategies for teaching economics, entrepreneurship and personal finance, to inspire students to become effective participants in the economy, successful entrepreneurs, responsible consumers and wise investors.

CONTACT: asarta@udel.edu
302-831-2559
lerner.udel.edu/programs/specialized-graduate-programs/economics-and-entrepreneurship-for-educators-ma/

Master of Education in Exceptional Children and Youth (M.Ed.)

With perennial shortages in the field of special education, this program is aimed at developing teachers and education professionals committed to serving children and youth with disabilities. Concentrations are available in K-12 Special Education and Autism/Severe Disabilities. This program is appropriate for teachers with a certificate in either general or special education who wish to develop advanced knowledge and skills as well as other education professionals wishing to pursue an advanced degree in the disability field. A five-course program for Delaware teachers meets requirements for Delaware certification as a Teacher of Exceptional Children Grades K-12 or Teacher of Students with Autism or Severe Intellectual Disabilities.

CONTACT: kritchey@udel.edu
education.udel.edu/masters/edc-online

Master of Education in Literacy (M.Ed.)

This program is for K-12 teachers wishing to prepare for certification as reading or literacy specialists. Current teachers and educators will study the theoretical and evidenced foundations of reading and writing development, learn to plan culturally and linguistically relevant literacy instruction for all students, and support students and teachers in the use of digital literacy tools. Career opportunities include reading and literacy specialist positions in school districts as well as English language arts (ELA) positions in K-12 schools.

CONTACT: karchmer@udel.edu
education.udel.edu/masters/literacy/

Master of Education in Teacher Leadership (M.Ed.)

Today’s ever-changing educational landscape requires teachers who are equipped to be leaders in the classroom, able to foster collaboration within the school and community and to understand and implement policies that impact students in K-12 classrooms, private schools, preschools, higher education and home schooling. This program provides teachers with the insights, knowledge and skills needed to better manage their classrooms, improve student outcomes and enhance their own professional growth as well as guide their peers toward more effective teaching strategies.

CONTACT: education.udel.edu/teacherleadership/

ENGINEERING

Online Graduate Certificate in Applied Bioinformatics

Bioinformatics is an emerging field where biological and computational disciplines converge, leading to job opportunities in rapidly growing fields like genomic medicine, pharmaceuticals, healthcare, agriculture and data analytics. This four-course program is aimed at working professionals in the life sciences or data sciences who wish to gain knowledge and practical experience in bioinformatics. Focused on real-world applications, students will learn in an interactive, experiential and multidisciplinary team environment from nationally and internationally renowned researchers and practitioners in the field. No previous programming or database experience is required, but a familiarity with molecular biology concepts is recommended.

CONTACT: bioinformatics@udel.edu
bioinformatics.udel.edu/ABNF-CERT
Graduate Certificate in Composite Manufacturing and Engineering

Design rules for composite materials are fundamentally different than for traditional materials, with the engineer tailoring the material structure at the micro- and nanoscales to achieve desired mechanical and physical properties. This program is intended to provide the practicing engineer a strong foundation in the processing-structure-property relations in advanced fiber composites. UD’s Center for Composite Materials and Department of Mechanical Engineering are internationally recognized as leaders in composites research and education.

CONTACT: 302-831-8302
enggoutreach@udel.edu
outreach.engr.udel.edu/composite-certificates

Graduate Certificate in Composite Materials

Offered by the UD’s Department of Mechanical Engineering and Center for Composite Materials, the Graduate Certificate Program in Composite Materials is designed for engineering and science professionals who are new to the field of composite materials or wish to expand their knowledge of the mechanics of composite materials.

CONTACT: 302-831-8302
enggoutreach@udel.edu
outreach.engr.udel.edu/composite-certificates

Graduate Certificate in Cybersecurity

As cyber-systems become more integrated into society, the impact of cyber-attack increases, necessitating the need for cybersecurity research and education. The educational goals of this online graduate certificate are to impart cybersecurity best practices to professionals working in computing and related areas; provide a first step in students’ pursuit of a graduate degree in cybersecurity enabling them to become cybersecurity professionals; or serve as a first step in students’ pursuit of a Ph.D. focused on cybersecurity.

CONTACT: 302-831-2406
ece.udel.edu/graduate/cybersecurity-certificate.html

Graduate Certificate in Railroad Engineering

The railroad industry is growing and hiring qualified individuals into long-term, high-paying careers. This certificate can help participants become competitive candidates for these positions and for advancement in the field. The program prepares participants to meet railroad industry employers’ expectations regarding knowledge of railroad and rail transit and is designed for engineering professionals working in the area of railroad engineering or for those desiring to expand their knowledge of railroad engineering and related engineering disciplines with the goal of advancement in the railroad industry.

CONTACT: 302-831-8302
enggoutreach@udel.edu
railroadengineering.engr.udel.edu/courses/

Master of Science in Engineering

Build your expertise in math, engineering and data science with a program focused on skill building across signal processing, data analytics, communication and cybersecurity to prepare you to lead solution development in data and communications. In addition to the master skill set of electrical and computer engineering, the program strongly focuses on the critical insights you’ll need to secure, protect and implement the systems you create. Developed by a faculty with diverse corporate and research backgrounds, this flexible online program is for those with prior degrees in electrical, computer or mechanical engineering, or computer science or mathematics, and can be completed in as few as two years.

CONTACT: 302-831-2406 • ece-info@udel.edu
ece.udel.edu/online/graduate/msece-online.html

Graduate Certificate in Radiation Engineering

The railroad engineering is growing and hiring qualified individuals into long-term, high-paying careers. This certificate can help participants become competitive candidates for these positions and for advancement in the field. The program prepares participants to meet railroad industry employers’ expectations regarding knowledge of railroad and rail transit and is designed for engineering professionals working in the area of railroad engineering or for those desiring to expand their knowledge of railroad engineering and related engineering disciplines with the goal of advancement in the railroad industry.

CONTACT: 302-831-8302
enggoutreach@udel.edu
railroadengineering.engr.udel.edu/courses/

Master of Science in Mechanical Engineering (MSME)

This online program is comprised of 30 credits covering not only the foundations of solid mechanics, fluid mechanics, heat transfer and dynamics but also allows for the choice of electives in biomechanics, clean energy and environment, composite materials and manufacturing, energy efficient mobility systems and smart cities, robotics and controls, and more. Program faculty are the same world class, awarded faculty who teach in the full-time, campus-based program.

CONTACT: enggoutreach@udel.edu
me.udel.edu/academics/graduate/msme/

Dietetic Internship

This post-baccalaureate certificate program provides graduates of a didactic program in dietetics (DPD) with the knowledge and skills necessary to become registered dietitians with the creative problem-solving skills necessary in the field of dietetics.
Upon successful completion of the program, students receive a verification of completion certificate and are eligible to take the Registration Examination for Dietitians.

CONTACT: 302-831-4989
aleef@udel.edu
udel.edu/bhan/dietetic

Doctor of Nursing Practice (DNP)

UD’s Doctor of Nursing Practice program prepares graduates to perform at the highest level of advanced nursing practice. The foundation for practice expertise with a population health focus will enable the graduate to plan and lead evidence-based interventions, quality improvement strategies and health policy changes that address patient safety, promote patient-centered care and reduce health disparities among diverse groups. Three concentrations are available in a hybrid online and on-campus format: adult-gerontology nurse practitioner, family nurse practitioner, and psychiatric mental health nurse practitioner.

CONTACT: ud-gradnursing@udel.edu
sites.udel.edu/nursing/graduate/

Molecular Diagnostics Certificate

This post-baccalaureate certificate program has a hybrid online plus on-campus format, providing medical laboratory scientists working in forensics, biotechnology or pharmacies with the opportunity to update skills and knowledge to help meet the demands of modern molecular biology theory and application. The program also provides individuals seeking Molecular Biology, American Society for Clinical Pathology (MB-ASCP) certification with a solid preparation for national credentialing examinations. The three-course program is comprised of two 14-week online lectures and one weeklong campus-based laboratory practicum.

CONTACT: mms-dept@udel.edu
sites.udel.edu/mms/

PUBLIC ADMINISTRATION

Master of Public Administration (MPA)

This program is designed to help public service professionals develop their knowledge of current societal issues and strengthen their administrative acumen using a curriculum based on applied research and contemporary case studies. Founded on theory, research and application-based solutions and taught by an interdisciplinary faculty, this flexible program challenges participants to apply best practices while mastering the strategies necessary to shape policy and lead effective management in government, nonprofit and private sectors.

CONTACT: 302-831-1687 • sppa@udel.edu
uppa.udel.edu/grad-education/graduate-education/online-mpa

PROFESSIONAL DEVELOPMENT AND CERTIFICATE PROGRAMS

BUSINESS

Socially Responsible and Sustainable Business—Online Short Courses

• Risks of Human Trafficking
• Human Rights of Workers in Supply Chains
• Textile and Apparel Product Safety
• Impact of Corporate Purchasing Practices on Workers in Supply Chains

Over 4,400 supply chain professionals from 39 countries have successfully completed one of UD’s Socially Responsible and Sustainable Business short courses, and 124 companies have used a course to train their employees in industries including apparel, footwear, pharmaceutical, manufacturing, retail, biotech, food processing, jewelry, packaging, telecommunications and electronics. UD is the only on-demand online training provider on the topic of human trafficking and compliance.

CONTACT: 302-831-7600
continuing-ed@udel.edu
pcs.udel.edu/srsb

Questions?
Please visit online.udel.edu, write to continuing-ed@udel.edu or call 302-831-7600.

NURSING/HEALTHCARE

Advanced Telehealth Coordinator

Provides the foundations of telehealth for participants interested in utilizing telehealth for the delivery of healthcare. See page 11.

Clinical Trials Management

Key competencies necessary for understanding and conducting clinical trials and new product development. See page 11.

Essentials of Clinical Sleep Health and Education

Online course introducing healthcare professionals to the specialty of sleep medicine. See page 12.

Healthcare Risk Management

Online program providing an overview of risk management in the healthcare setting. See page 13.

RN Refresher

Online course for nurses seeking to reinstate their license; optional clinical hours. See page 14.
Whether you are immersed in your profession or looking to enter a new field, there is a great chance you can benefit from going back to school—even if “school” only consists of one short-term professional education course. We know that adding another commitment to your already busy schedule can be a challenge, but all of us on the University of Delaware Division of Professional and Continuing Studies (UD PCS) team are confident that your experience will make your effort well worth it.

Don’t just take our word for it, however. Instead, read how five UD PCS students describe the benefits of continuing their education with impactful courses geared toward their specific career goals.

1. MAKE MORE MONEY

Although money is not the key to happiness, it sure does help. We realize and completely understand that your primary motivation for returning to school might be to increase your salary and your ability to provide for yourself and others.

Though she admits to being terrified when she enrolled in the Paralegal Certificate program, Katie Eide was rewarded for her perseverance and loves her job as an insurance coordinator for a construction company.

“The paralegal program really helped me look at myself from a different perspective and see how the sacrifices I made paid off tenfold,” said Eide. “My salary has increased and I am able to take care of my family. It was such a great experience and it took me out of my shell.”

2. CAREER ADVANCEMENT

Along with providing practical knowledge and skills, UD PCS’ programs are designed to make participants stronger job candidates. Responding to industry needs, our classes provide students with the necessary training to advance in their careers and prepare them for certifications that are vital in today’s market.

Not only did Sambhavi Parajuli’s project, “Prediction of survivability rate of breast cancer patients,” enable her to earn the Analytics: Optimizing Big Data Certificate from UD, it played a major role in helping her land a job with Delaware Health and Social Services (DHSS) as an analytics consultant for IBM Watson Health. Parajuli brought a printout of her work to the interview and the hiring team was so impressed that she received a call the next morning and was offered a position.

“I am enjoying my job because it is all about healthcare data,” said Parajuli. “I am definitely implementing what I learned at UD into my work. I have recommended the program to some of my friends.”
3. EXPERT INSTRUCTORS TEACHING APPLICABLE SKILLS

Our classes are taught by highly knowledgeable instructors who practice what they teach. Because of their professional backgrounds and firsthand experiences with the lessons they are imparting, they know exactly what to cover and how to relay the information.

Looking to acquire the tools and knowledge to pursue a challenging career in technology that would complement her business and sales background, Alicia May completed UD’s Project Management Certificate program.

“I believe the best thing about the Project Management Certificate was being taught by a qualified instructor with over 20 years of project management experience,” said May. “I was able to take the knowledge that I received in class and apply it to my everyday work experience.”

4. NETWORKING OPPORTUNITIES

When you enroll in a professional development program, you will be joined by others in your field, which can lead to networking opportunities that aid your current employer or possibly lead to a new position.

Thanks largely to a recommendation by one of her classmates, Sandra Kece was able to land a job as a legal secretary with a Wilmington law firm, Swartz Campbell, before she even completed the Paralegal Certificate program. Shortly after earning her certificate, Kece was promoted to paralegal.

“I was lucky because somebody I was actually taking the class with was able to get me into a firm,” said Kece.

5. KEEP ABRASE OF TRENDS

No matter how much experience and knowledge you may have, it can be a struggle to keep up with the latest advancements.

Every time you think you are caught up with today’s technology and developments, something new comes around.

Rating her social media marketing ability as “average” prior to taking Fundamentals of Social Media Marketing, Thonnia Lee knew there was a lot she needed to know if she wanted to effectively communicate with 5,000 employees in different parts of the United States.

“I learned that you have to stay engaged at all times,” said Lee. “You really have to look at all of the platforms to keep up with what folks are saying so whatever you are sharing or mentioning doesn’t seem out of touch, out of date and out of tune with the rest of that particular world. Timing, language, imagery and frequency all matter.”

To read more stories from UD PCS students, see pcs.udel.edu/students.
Osher Lifelong Learning Institute

It's your time to learn!

The University of Delaware is proud of its history as one of the earliest and largest lifelong learning programs in the country, hosting Osher Lifelong Learning Institute (OLLI) programs in Dover, Lewes, Ocean View and Wilmington.

Structured as academic cooperatives, OLLI programs are open to adults 50+ to take and teach classes together, with course offerings determined by member interest as well as the passions and expertise of the dedicated volunteer member-instructors at each program’s location. Five-, 10- and 14-week classes are created by members for members, with no grades, exams or educational prerequisites. Classes include art, history, languages, literature, music, science and much more.

REGISTER NOW FOR THE SPRING SEMESTER! Visit each website for registration information.

DOVER olli.udel.edu/dover Wyoming Church 216 Wyoming Mill Road Dover, DE 19904 302-645-4111 • LLL-dover@udel.edu

LEWES/OCEAN VIEW olli.udel.edu/lewes Fred Thomas Building 520 Dupont Avenue Lewes, DE 19958 302-645-4111 • LLL-lewes@udel.edu

WILMINGTON olli.udel.edu/wilmington Arsht Hall 2700 Pennsylvania Avenue Wilmington, DE 19806-1169 302-573-4417 • LLL-wilm@udel.edu

WHAT MEMBERS SAY...

DYNAMIC PROGRAM

“Continuing education, a quest for knowledge and curiosity have always been priorities for me. At my age, I am often asked, ‘Why are you still a student?’ My answer is, ‘Why not?’”

(By Betty Ipnar, OLLI Dover)

“Tnjoyed the classes I have taken at OLLI and look forward to the next semester. Thank you to the many who are responsible for the dynamic and intellectually stimulating programs offered.”

(Robert Scott Smith, OLLI Wilmington)

SHARING A LOVE OF LEARNING

“The single best thing about OLLI is the instructors. They welcome questions and student discussion, and are open to different points of view. They freely share their life experiences and interests, and share our love of learning. I wish my college experience had been so positive!”

(Lissa Scott, OLLI Dover)

“We have found a home here at Osher and are loving our classes. We are truly getting a top-notch education and are so impressed with the hard work and dedication of all the instructors here at OLLI!”

(Ellen and Adam Goldstein, OLLI Wilmington)

Interested in Additional Lifelong Learning Opportunities?

The University of Delaware’s Master of Arts in Liberal Studies (MALS) program is great for intellectually curious adults. The interdisciplinary program gives students the flexibility to follow their academic passions by shaping their own courses of study. Composed of small seminar classes which invite broad thinking on issues of importance, the program is designed for returning adult students who can attend classes in the evening. CONTACT: 302-831-4130 • mals-info@udel.edu • mals.udel.edu

OLLI memberships make great gifts!

See olli.udel.edu/gift-certificate

olli.udel.edu
Having the opportunity to pursue my passion for lifelong learning through the classes I have taken at OLLI has been pure joy! Soon after moving to Rehoboth in 2011 I learned about OLLI and have registered annually as a student ever since. My only challenge each semester is trying to schedule all the classes that spark an interest, while allowing adequate time for my volunteer commitments.

My instructors have been top notch, challenging me to consider a whole array of topics that prior to this point I may not have pondered. In addition, my fellow students, by virtue of their intellectual rigor and life experiences, have added immeasurably to my learning experiences at OLLI.

As I have explained to my friends who are not familiar with this program, attending OLLI is like having an endless source of ‘mind candy.’”

Sue Claire Harper of Rehoboth Beach is a member of OLLI Lewes/Ocean View and an active volunteer in the League of Women Voters of Sussex County, as well as several other community organizations.
UD PROFESSIONAL DEVELOPMENT PROGRAMS

INFORMATION SESSION

January 17, 2019
6–8 p.m.
UD’s Arsht Hall
2700 Pennsylvania Ave.
Wilmington

Attendance and refreshments are free. Call 302-831-7600 (reservations requested).

Register and pay in full for a spring 2019 certificate at or before the information session and receive a 10% discount.

pcs.udel.edu/spring2019