

# HR Competencies for Restaurant Managers

Learn to manage restaurant human resources with confidence

- New online course • Complete in eight weeks
- Offered in partnership with the Delaware Restaurant Association



**Are you a restaurant owner or manager faced with the challenges of building, maintaining and retaining a great staff for your successful business?**

HR Competencies for Restaurant Managers is a dynamic, new online certificate program that addresses the unique human resources issues faced by restaurant owners, managers and supervisors. Developed through a direct partnership with the Delaware Restaurant Association (DRA) and Educational Foundation, the course focuses on high-need industry topics like HR law, recruitment and retention, change leadership and organizational culture.

Taught by a team of professionals with extensive background in labor law, human resources, restaurant operations and hospitality business research and education, the program draws from the expertise of both industry professionals and research faculty for a valuable mix of theory and practice.

This program is offered through a partnership between the University of Delaware's Hospitality Business Management department in the Lerner College of Business and Economics and the DRA, in cooperation with UD's Division of Professional and Continuing Studies.

## Topics covered

The certificate program provides restaurant professionals with knowledge and skills to address the increasingly complex human resource challenges facing restaurants today:

- Changing workplace laws affecting restaurants
- Recruitment and retention in a tough labor market
- Change leadership and talent development
- Building and managing a winning restaurant culture

## Who should enroll?

Restaurant owners and operators, aspiring managers, recently appointed managers and current managers in the food service field should enroll.

## Course format

The certificate program is structured as four 5-hour modules taught over eight weeks. Each two-week module consists of 2.5 hours of online presentations, 1.5 hours of self-paced learning activities and 1 hour of interactive discussion.

Participants who successfully complete the course will receive a UD Lerner and Delaware Restaurant Association executive education certificate and earn 2.0 Continuing Education Units (CEUs).

**Schedule:** May 15–July 10, 2019 (online)

**Cost:** \$995 (Discounts available for military/veterans, UD alumni, UD students, or groups of two or more registering from the same business or organization.)

**Scholarship:** The first 40 participants registering for this course are eligible to enroll at a 50% discount, funded through a DRA grant program.

## For more information

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